Passenger Carriers



✔ Economical Great engine range Reliable
 Keeps you on the road

Caravelle

Spacious
 Travel in comfort

INSIDE



"Why I love my Transporter" Real drivers talk about their vehicles



The Chooser Find out which vehicle suits you



New Crafter More space and more efficient

The full range Meet the Caddy Maxi, Caravelle, Transporter and the new Crafter

Smooth performers

(Stall

Get your customers moving – in style, and in comfort



Introduction



Welcome to a new way of doing things

We know that picking your next van is a big decision. You want a vehicle that works as hard as you do – one that's versatile, reliable, cost-effective and stylish. We're here to help make your choice easier.

It's 60 years since we launched the Transporter – a design classic that set the standard for commercial vehicles to this day. And every one of those 60 years of know-how has gone into



our current range. Today's compact Caddy van, the versatile Transporter and the spacious new Crafter – the most fuel efficient van in its class – are all more enjoyable to drive, more reliable, and easier to use than ever. And, with better fuel economy, low running costs and high resale values, they make financial sense, too.

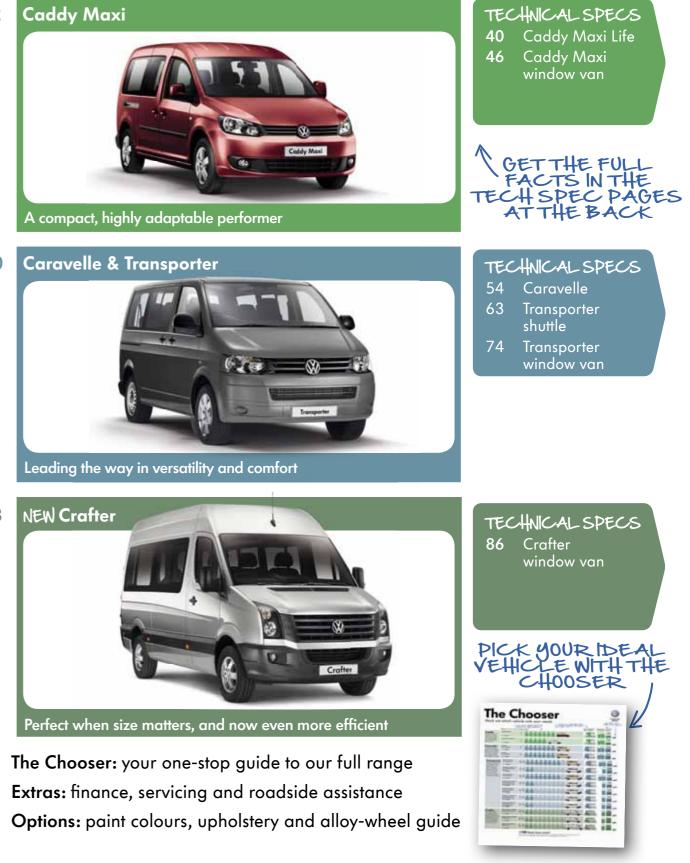
That's not all. We back you up with our nationwide network of dedicated Van Centres. With a wide range of products and services, and specially trained staff, they're ready to solve any problem. If you need to know more or want any help, just give your nearest Van Centre a call – to find the nearest one to you, ring 0800 717131.

> FIND OUT ABOUT TE ALL-NEW

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The store the store of several integration best drives

A luxury drive.

Six decades of constant innovation has driven the evolution of the newest Volkswagen range



olkswagen vans have come a long way since the first Transporter. Launched at the end of the 1940s, this design classic became a symbol for a generation and set the blueprint for a range of award-winning commercial vehicles.

A lot of hard work has been put in over the past six decades to perfect this successful formula. It's a story of constant evolution, groundbreaking innovation and countless revisions based on the things that you, the van driver, have asked for.

Today, the iconic Transporter, along with the Caddy and Crafter, is part of a superb van range that'll meet your every possible need. All three vehicle ranges deliver the qualities you have come to expect from Volkswagen: reliability, ruggedness, comfort and efficiency.

1962

Strange to think it all began with a quick, simple sketch by a Dutch Volkswagen importer named Pon.

THE STORY CONTINUES

Right from the start

'The box on wheels' is born

Dutchman Ben Pon, the world's first Volkswagen importer, was visiting the factory at Wolfsburg, Germany, in 1947 when he spotted workers using a stripped Beetle chassis to move parts around.

Inspired by these basic but ingenious vehicles, Pon sketched his design for a Beetle-based van. He called it 'the box on wheels'.

The idea was taken up a year later when Heinrich Nordoff became the firm's general director, and the first van was launched at the 1949 Geneva Motor Show. Called the Transporter, its distinctive smiling face would soon become familiar to millions around the world. Pon and those improvising factory workers had started something huge.

Horsepower and flower power

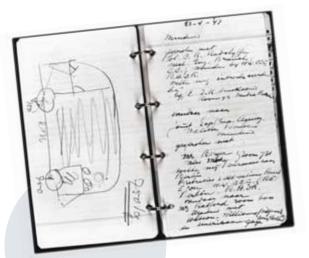
The Transporter was an overnight success. The world had caught van fever, and by 1956 more than 100,000 vehicles had been sold. A dedicated factory in Germany was opened to cope with the demand.

The Transporter also began to develop in new directions. The iconic camper van joined the line-up in 1951, and by 1960 there were wide-bed, high-roof and double-cab versions of the Transporter.



Volkswagen vans through history

More than 60 years of know-how have gone into well over 10 million vans



1949

Blueprint for success

General director Heinrich

Nordoff likes Pon's idea

so much that he orders

a working prototype

1947 Iconic sketch Visionary Dutch importer Ben Pon sketches an idea for a van based on the Beetle chassis. Calling it simply 'the box on wheels', he submits his concept - and a legend is born



First public appearance

Nicknamed 'Bulli' - meaning 'workhorse' – Nordoff's prototype is revealed to the press and public at the Geneva Motor Show. Its rounded front and split windscreen give the van a distinctive 'smiling face'

1950 Transporter is born Full production begins, and the 'Bulli' is officially named the Transporter

1951 Taking a vacation

A whole new use is found for the Transporter when it is cleverly converted into a camper van for holidaymakers

1954

Going mainstream The 100,000th Transporter rolls off the production line - the van soon becoming a familiar sight on British roads

1956 Meeting demand A new dedicated factory is opened in Germany



Then popular culture began to play its part. In the 1960s, the camper van and Transporter were adopted by the hippie generation. They became cult symbols of an alternative lifestyle, and images of vans painted in crazy colours, the CND symbol and psychedelic designs enthrall to this day.

But while the body remained faithful to Pon's sketch, the technology beneath was regularly improved. Millions were ploughed into research and development, and designers and engineers produced a series of innovations and revisions.

Thanks to the Transporter's widening popularity, increasing demand and improving technology, the world's growing community of van drivers enjoyed ever greater comfort, safety and performance.



1958-60

Variations on a theme A van with two rows of seats – known as a 'double cab' - is launched, along with a wider version and one with a higher roof

1960s

Hippy chic Camper van is adopted by the counter-culture and becomes a logo for the hippie movemer

1962

Business is booming The one-millionth Transporter hits the road

1967

Clearer vision Second-generation Transporter. known as T2, does away with the split windscreen and introduces panoramic vision

1968

Unstoppable progress Transporter sales hit two million – and counting

1969

Scooby, dooby, doo! Sales are boosted by the release of animated cartoon series Scooby-Doo, which features a Transporter

1975

THIS WAY FOR MORE

Keep on trucking LT, a larger version of the Transporter, is launched for more applications

Right from the start



1979

T2 becomes T3 A third generation of the Transporter is launched. Its technological advances include: diesel (1980), watercooled petrol engines (1982) and four-wheel drive (1985)

1981

Hanover factory turns 25 It has produced more than five million commercial vehicles since its opening

1982

Caddy picks up the pace Volkswagen introduces the smaller Caddy Pick-up in the UK, based on the Golf Mk1



1983 Travel in style The Caravelle, a luxury people-carrying version of the Transporter, is launched Dedication's what you need its van customers

Time to get tough

Throwing off its flower-power image of the previous decade, Volkswagen's range toughened up in the 1970s. The launch of the LT started Volkswagen's move into the large-van sector.

The range continued to grow: the smaller Caddy Pick-up was launched in the UK in 1982; and at the turn of the 1990s, the T4 was launched, a fourth-generation Transporter with water-cooled engine and front-wheel drive. In 1998, Volkswagen created a dedicated commercial-vehicle division to help give its large and growing number of van customers a dedicated service.

Faithful to the original

8

Today, there's an extensive range of Volkswagen vans to choose from. They all have a wide range of options, too, so whatever your line of work, there's a van that will help you get the job done.

Ben Pon has passed away, but his sketch lives on through the Transporter, the vehicle that changed for ever the way the world saw vans.

1990

Transporter turns 40... ...and marks the occasion by releasing T4, the fourth generation of Transporter

1995

Name says it all Volkswagen Commercial Vehicles, an independent marque and brand name, is created

1996

Joining the club The Caddy van, combining versatility with comfort and speed, is added to the range



1996 Putting on muscle The LT2, a second generation of the large van, is launched in the UK

1998

Volkswagen UK creates a commercial-vehicle division to provide a specialist service tailored for all



2000

50 years - and going strong The legendary Transporter van celebrates its half-century

2003

Fifth-generation Transporter The new T5 receives critical acclaim, becoming the 2003 What Van? Van of the Year

2004-06

If it ain't broke, add to it! The range expands to include a new version of the Caddy (2004) and the brand new Crafter (2006), the largest model in the range

Bringing it all together

The network of Van Centres is the backbone of everything Volkswagen does for its customers. All the staff are specially trained, which means you can benefit from know-how built up over 60 years of experience with vans. The network covers the whole country, and offers a wide range of products and services.





2010 A fresh look for an icon The Caravelle and Transporter relaunch to much acclaim. The new-look Caddy offers even better economy and practicality in a compact, car-like package

2007

2008

Who's best?

/olkswagen Commercial

van's 60th anniversary with

a performance by The Who,

watched by around 71,000

Volkswagen fans in German

Vehicles celebrates the

More choice than ever

New Caddy Maxi range

is launched in the UK.

These larger versions of

available as a van and

a people carrier

the successful Caddy are



2011 More rugged, more versatile and more choice than ever before

There's plenty to talk about in Volkswagen's acclaimed vehicle range for 2011. The biggest news is the arrival of the rugged but refined Amarok pick-up - an off-roader ideally suited for work and play. Then there's the Caddy, which becomes even more versatile with the addition of the Caddy Maxi kombi. Finally, a fresh new look, enhanced interiors and new engines for the sturdy Crafter further extend the comfort, payload and efficiency of Volkswagen's largest van. So, whatever your job, we've got it covered.

If you want advice or more information, call your nearest Van Centre on

0800 717131

LET'S GO TO WORK

Crafter

Going for gold

Volkswagen's star windsurfer is all set for an exciting year

There's a breeze in British windsurfer Bryony Shaw's sails as she continues her push for Olympic gold in London 2012.

Bryony, who took Olympic bronze in Beijing in 2008, uses a customised version of the versatile Transporter kombi to carry her gear to European events. "It's perfect for my lifestyle, and a valuable tool in my bid for gold in 2012," she says. "It's great to drive, comfortable over long distances, and has lots of space for my equipment. Plus, it looks cool."

Bryony's 2011 campaign got off to a great start with her silver-medal finish in the Miami World Cup. And, looking ahead to 2012, she'll be competing at the Olympic sailing venue in Weymouth. Since she's been a medal winner in the Weymouth World Cup for the past four years, these are waters she knows well. Best of luck, Bryony!



"The Transporter kombi is perfect for my lifestyle. It's great to drive and has lots of space. Plus, it looks cool"



Caddy Racer looking for a perfect drive in 2011

The Caddy Racer is back in the Volkswagen Racing Cup in 2011, and Director of Volkswagen Commercial Vehicles Simon Elliott will once again be behind the wheel of the new-look, race-tuned 2.0-litre 270PS petrol-engined van. Just as it does on the road, the pint-sized Caddy punches above its weight, and Simon is eager to better his top-10 finishes from his debut season. "The Caddy Racer is a clear demonstration of Brilliant Made Better," he said. "It's great to be back out on track for what is shaping up to be a really exciting season. The new Caddy Racer feels strong already."



Volkswagen in sport

"The Caddy Racer is a clear demonstration of Brilliant Made Better. It's great to be back out on track for what is shaping up to be a really exciting season"



Seven into one does go

People carriers don't come more versatile than the spectacular seven-seater Caddy Maxi our business can take on bigger jobs with the Caddy Maxi. This passenger carrier with attitude will give you a comfy ride, too.

Caddy Maxi

This versatile seven-seater punches well above its weight in terms of power, and options such as the Start/Stop system and BlueMotion Technology With seven seats and plenty of room for luggage, the Caddy Maxi is ready for any job. Add in a set of 16" Siracusa alloy wheels, and it will turn heads as well

guarantee fantastic fuel economy, too. Generous capacity means plenty of leg-room, and there's lots of luggage space even with a full complement of passengers. On top of this come sliding doors on both sides for easy access, as well as features such as climatic air-con that dramatically improve driver comfort. And the 1.6 or 2.0 litre TDI common-rail diesel engines are smoother, quieter and more powerful than ever. It's the complete package.



WHYILOVENY Caddy Maxi Life is fit for work and play, says Des Personal Training's Hannah Ing

When I decided to go into business as a self-employed fitness instructor, I knew I'd have a lot of equipment to haul around but I didn't want some great bruiser of a vehicle.

Before that I had a Mini. I loved it but knew it wouldn't work as business transport. With the Caddy Maxi Life I don't feel like I've had to give up on the luxuries I had in my old car.

Quite the opposite, in fact. The Volkswagen comes with so much equipment as standard that it happily doubles as an everyday car when I'm not working. Having seven seats is a great feature, and on working days I remove the rear-most seats to fit in all my fitness gear.

Fit for a fitness instructor

Appearance is important to me, and my Caddy Maxi Life is certainly a looker. It has optional polished-stainless-steel side rails and front spoiler as well as sporty alloys and privacy glass. I've also had it liveried to promote my business. Its cool looks help,

fit for work and play, says Destiny Personal Training's Hannah Ingram

> too, and it's as attractive on the inside as it is out. The diesel engine has plenty of power and gets me quickly and economically between clients spread across Leicestershire. That's another virtue – ordinary work vehicles can be underpowered and pretty uninspiring to drive.

MY FAVOURITE FEATURES

Removable seats

It's easy to create space for all my work equipment

2 Air-conditioning



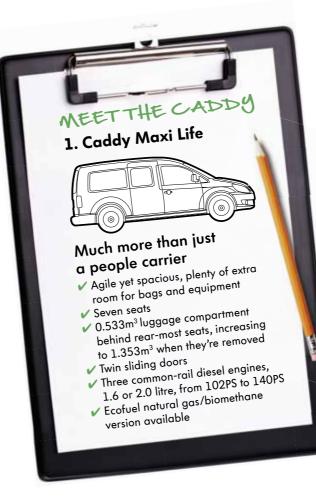
Essential when you spend much of your working day at the wheel, especially in the summer

3 CD player (above)

Single-disc CD player with RDS radio function and six speakers – fitted as standard



The Caddy Maxi Life packs a lot in – seven seats and plenty of luggage space



Best seats in the house

Flexible seat configurations mean you can cater for all types of business, whether it's ferrying families and luggage to the airport, or carrying bulky items such as luggage and equipment. The seven-seat Caddy Maxi Life has two rows of passenger seating that can be folded, split or even removed altogether to free-up space. Sliding doors on both sides make for convenient access and loading.

Room to swing a cat

The interior has been designed to maximise space, which means you can make the most of every trip. Behind all the seats is a 620mm-long luggage space, and there are storage compartments in the centre console and stowage nets built into the roof frame. You can cram an awful lot in. The luggage compartment has a capacity of 0.53m³, rising to 1.35m³ when the back seats are removed.



FEATURES IN FOCUS



Multi-function steering wheel

This optional leathercovered steering wheel is adjustable and lets you control the radio, music and trip computer without taking your hands off the wheel.

Direct Shift Gearbox (DSG) Volkswagen's DSG gearbox uses two clutches to ensure smooth gear changes and easy driving especially around city streets.



Parking sensors You hear faster beeps as you

get closer to an object when you park – thanks to four sensors built into the rear bumper. This takes the stress out of fitting into tight city spaces, and helps make sure

Privacy glass You can specify dark tinted glass for your side and rear windows, giving passengers in the rear greater privacy.





AUX-IN An AUX-IN socket in the glove compartment lets you play your MP3 player directly through the vehicle's speakers.

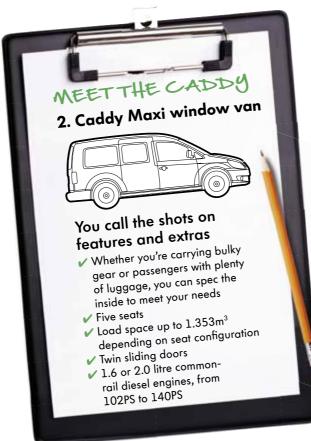


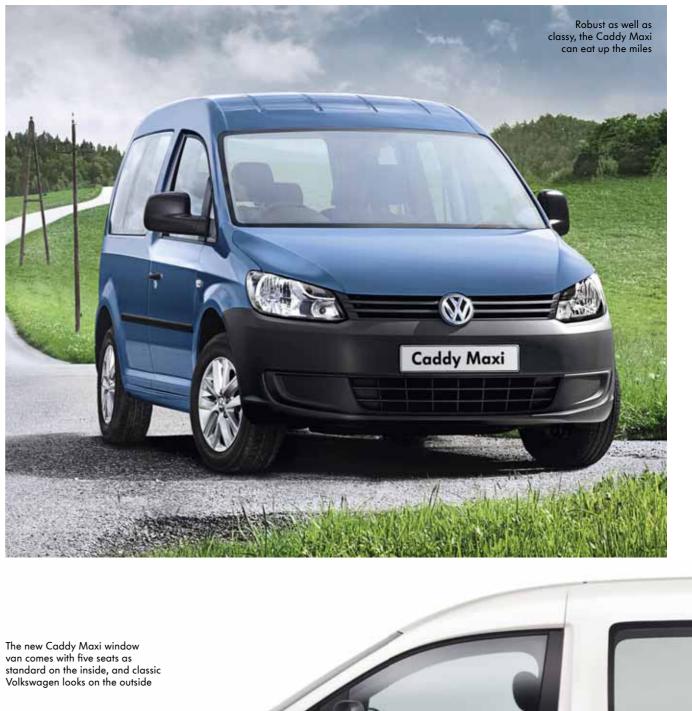
Kind on comfort

While space and flexibility are vital, comfort is important, too. Equipment such as air-conditioning, ergonomically designed seats and hard-wearing upholstery are all standard on the Caddy Maxi Life, so you'll always be happy in your work. And there's a range of options available if you want to give the interior design that personal touch.

Safety comes as standard

The safety of your passengers is more important than anything else, and the Electronic Stabilisation Programme (ESP) cuts down on accidents by helping to prevent skids. And it doesn't stop there, because the Caddy Maxi also features anti-lock brakes, traction control, front and rear disc brakes, enginedrag torque control and daytime running lights. There's also the option of Hill Hold Assist and integrated cornering lights.









Go greener with the Caddy Ecofuel

If you really want to make a big difference to the environment and your wallet, why not consider the Ecofuel version of the Caddy? Ecofuel is powered by compressed natural gas (CNG) or biomethane. CNG reduces carbon monoxide by up to 50 per cent, nitrogen oxide emissions are 97 per cent lower, and there are zero particulates.

Caddy Maxi with BlueMotion Technology

We're all concerned about fuel consumption and emissions, and for most businesses there are serious cost implications, too. Luckily, the Caddy Maxi BlueMotion range helps you stay in control, with modified gear ratios, Start/Stop system, regenerative braking and tyres with low rolling resistance. Cruise control and Hill Hold Assist also come as standard. CO₂ output is reduced to 136g/km, with fuel consumption able to reach 54mpg (combined).









Whatever you're carrying, from passengers and luggage to loads of kit, the Caddy Maxi is flexible enough to find space for them all

The EcoFuel version of the Caddy Maxi uses compressed natural gas (CNG), which dramatically reduces harmful emissions





Sliding doors on both sides of the Caddy Maxi make life easier for you and your passengers

Power when you need it

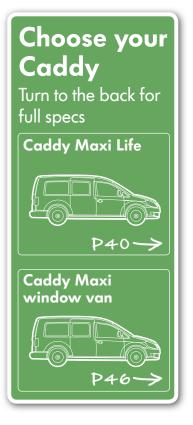
There's plenty of choice when it comes to engines. Three new TDI common-rail diesels offer you all the power you need - from 102PS to 140PS. When you're shuttling between hotel and airport, the optional Direct Shift Gearbox will help take the weight off your left foot, and 4MOTION all-wheel-drive technology lets you head off the beaten track.

Packed with new technology

The Caddy Maxi Life comes with AUX-IN so that you can play your MP3 device through the stereo. A range of great options include the latest sat-nav systems, DAB and an active steering wheel that gives you controls at your fingertips.

Professional look and feel

The Caddy Maxi displays an exceptional level of finish and refinement. Clean, stylish lines and a car-like front end deliver those distinctive Volkswagen looks, helping you maintain the professional image your business demands.



Tailor-made for your passengers

Generous space and great comfort mean people get the best seats in the house with the Caravelle and Transporter

ell over a million examples of the fifth-generation Transporter have now rolled off Volkswagen's production line, and the Caravelle and Transporter Shuttle and window van are very much at the heart of that incredible success story.

After 60 years of building Transporters, Volkswagen understands how to produce the very best passenger vehicles. If your customers have been used to standard cars, the seven-seat Caravelle will have them beaming – because travel in comfort has never been so spacious and luxurious.

Its rail-mounted seating system can adapt to multiple configurations, and every detail is designed to show passengers that their every need is being catered for. Alternatively, the eight or nine seats of the Transporter shuttle make perfect sense if your business is moving people quickly and efficiently.

The versatile, spacious and luxurious Caravelle will seat seven in comfort, while the addition of 17" Siena alloy wheels will ensure your passengers arrive in style



1



WHY I LOVE MY Caravelle is great for busine Executive chauffeur manager

Our company offers a high-end executive chauffeuring service, so space and comfort are very important to our clients. To ensure we supply exactly that sort of service every time, we've been using a fully specced Caravelle since 2009.

We needed a vehicle that could carry up to seven people and their luggage, and that's what the Caravelle delivers without compromising the quality of our passengers' travel experience.

Stylish and comfortable

As well as providing the driver with a comfortable and ergonomically efficient set-up, our Caravelle also has an automatic DSG gearbox, electric doors, leather interior, metallic diamond paint, rear air-conditioning, front and rear parking sensors, cruise control, heated front seats, trip computer and privacy glass. In other words, just about the lot.

The vehicles we were running previously simply weren't dependable enough. The absolute bottom line in our business is reliability, and the Caravelle Caravelle is great for business

always meets that benchmark. We have recently ordered two more – simply because Volkswagen's Caravelle gives us exactly the range of qualities and features we demand.

MY FAVOURITE FEATURES

Seven-speed Direct Shift Gearbox (DSG) Its convenience and smoothness make it a must for any driver in our profession

2 Flexible seating

The rail-mounted seating means we can easily remove or reposition seats to meet our changing daily needs

3 Sat-nav (right)

A must-have when you are driving here, there and everywhere



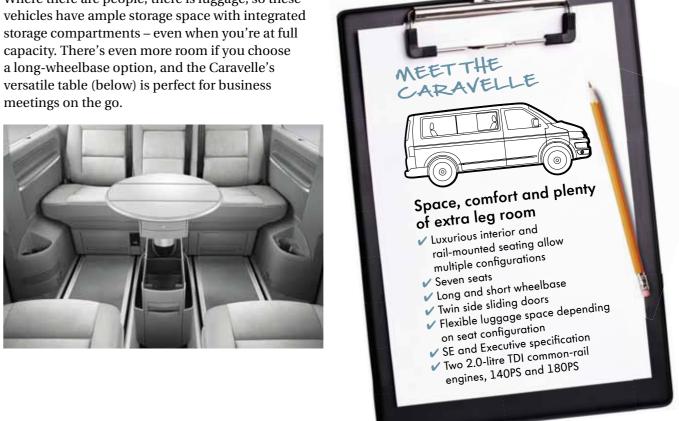


Sit where you like

The seating options are very flexible and convenient. The Caravelle's rail-mounted seating lets you offer the layout your passengers need – and always have room in the boot for luggage. And in the Transporter shuttle, seats can be removed to make way for extra luggage space. All models offer the option of electric sliding side doors for easier access - and they come as standard on the Caravelle executive.

Loads of room for luggage

Where there are people, there is luggage, so these vehicles have ample storage space with integrated storage compartments - even when you're at full capacity. There's even more room if you choose a long-wheelbase option, and the Caravelle's versatile table (below) is perfect for business





The Caravelle is available with a long wheelbase to give even more luggage space behind the easily adjusted seating



The Transporter shuttle looks a treat with optional body-coloured bumpers and wing mirrors



A great place to be

Whatever your line of business, chances are you spend quite a bit of time in your vehicle. That's why there is a whole bunch of features inside the Caravelle and Transporter to deliver comfort. Air-conditioning, electric windows, blinds and a multi-function table come as standard on the Caravelle. There are options on the Transporter, too, including the multi-function steering wheel and Climatronic[®] air-conditioning, that ensure you and your passengers travel in comfort.

Protecting your passengers

Nothing's more important than your passengers' safety. So you'll be happy to discover these vehicles come with Electronic Stabilisation Programme (ESP), airbags, traction control and automatic hazard-light activation as standard. The Caravelle has daytime running lights as standard, and you can add Hill Hold Assist on either vehicle.





Transporter Domenico Casale, driver for London's

Domenico Casale, driver for London's Parker Cars, says the Transporter shuttle is the perfect choice for city cabbies

We've got more than 250 minicab drivers in the London area, and our gaffer decided it was time to upgrade our fleet of people carriers. We've been running Transporters, which are still going strong, but the newer one offers passengers a bit more luxury. We do a lot of airport runs during the holiday season, and the 2.0-litre engine makes a big difference on motorways. It's got real guts, and it's not too juicy in terms of fuel consumption. It looks really plush as well, which is perfect for corporate or executive jobs – things like the optional leather seats are a nice touch. Sliding doors on both sides are a bonus around central London, where parking and access are a nightmare.

Flexible seating means more business

It's the space and versatility that do it for me. If I take out the back seats, I can free up room for at least six suitcases plus a large family. With this much space, I can now handle things like house and business moves, and I've thrown all sorts of things in the back recently – double mattresses, sofas, even an antique

cello. Parkers will definitely buy more Transporter shuttles this year. It handles like a car, and it doesn't cost a fortune to run. Plus, it can deal with everything from one woman and her dog right up to big parties with bulky luggage.

MY FAVOURITE FEATURES

Air-conditioning

Makes a big difference to passengers in the back of the vehicle – and the driver up front!

2 Wheelchair access

We got an accredited converter to kit it out, and we're now one of the few firms in London who offer wheelchair access

3 Leather seats (right)

These look and feel great and were a top choice as an optional extra

25

MY FAVOURITE FEATURES

Sunroof

An optional electric sliding and tilting sunroof creates a light and airy feel in the Caravelle and Transporter.





Electric mirrors

heated door mirrors with an electric folding mechanism that protects them when you are parked on narrow streets.

Cruise control

Making lots of long, tiring motorway journeys? Cruise control (standard on Caravelle Executive) gives you smoother, less stressful motoring.



Rear privacy glass

Perfect for protecting your passengers' privacy and enhancing your vehicle's image. The Transporter and Caravelle offer the option of heat-reflective tinted rear windows (standard on Caravelle Executive).



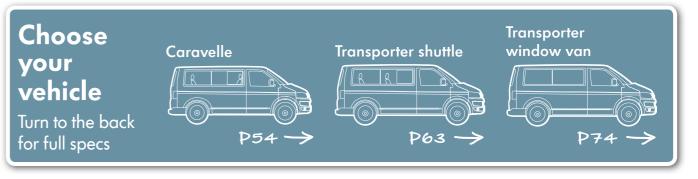
Combining power with poise

The engine technology in the Caravelle and Transporter delivers surprising power, performance and economy. The new 2.0-litre four-cylinder TDI engines with common-rail technology are kinder to the environment and more efficient, but also give you plenty of grunt when you need it. And the optional Direct Shift Gearbox (DSG) has two clutches with electronically controlled gear selection, producing fast, smooth gear changes and seamless acceleration, while at the same time reducing CO₂ emissions.

Brimming with technology

Catering for your work and (just as important) play, the Caravelle and Transporter are bristling with new technology. The optional built-in sat-nav system helps you get to where you're going, and you can stay entertained on the way with iPod connectivity and DAB radio output via an eight-speaker stereo.





Keeping up appearances

Under the bonnet, the Caravelle, Transporter shuttle and Transporter window van are packed with power. But on the outside, they display exceptional levels of detail, finish and refinement. Clean, stylish lines and a car-like front end mean they look every inch a Volkswagen, which is reassuring for your business. You can enhance the look of your vehicle even further by adding optional alloy wheels, appearance pack and polished-stainless-steel side rails and tailgate trim.

Big job, effective solution

When size is a priority, your passengers won't find a smoother, quieter, more economic ride than the all-new Crafter

o carry eight passengers and a large load, you need big payload capacity and top pulling power. The new Crafter window van is the perfect vehicle for the job, and is now more fuel efficient and costeffective to run than ever before.

Your passengers will be pleasantly surprised by the new Crafter's smooth, quiet ride, while its excellent economy – now even further improved over the old Crafter, thanks to the addition of two 2.0-litre TDI engines – will make perfect sense on your balance sheet. And, under its skin, the Crafter boasts the latest safety technology to help protect your passengers. From crew-van duties through to private hire, this no-nonsense performer will easily manage the really tough jobs, day in, day out.

With room for eight passengers and lots of luggage, the new Crafter can tackle any task. Its stylish looks ensure it also makes a mark, particularly with the addition of optional 17" alloy wheels



The new Crafter range



WHYILOVE MY Tour manager Jason Sinclair picks the Crafter from Good 2 Go Tours for its faultless efficiency and space

I manage tours for R&B artists such as Ne-Yo and Omarion, and rock bands like Bullet for My Valentine. I'll probably hire a Crafter like this once a week. It's perfect for up-and-coming bands that don't have a big entourage.

If you're playing at a festival, you'll be on the road for a couple of days. A tour, however, can last up to a month, which means a lot of miles, especially if there are dates around Europe. So, you need your transport to be ultra-reliable. Any breakdowns mean cancelled gigs and extra costs for alternative transport or hotels. But I've never had a problem with a Crafter.

Those long distances mean that fuel economy is important – and the Crafter delivers here, too.

Customised interior

This particular Crafter has been customised with a splitter in the back so that there's a secure luggage area for guitars, drums, amps and other equipment. But – because it's got a long wheelbase – the passenger area can still seat six people in comfort. Plus you've got room for a driver and two roadies in the front. And, if that wasn't enough, there's a towbar for a trailer.

They've also added air conditioning and heating, a TV and a PS3 so that bands can play games and watch DVDs. There's even a couple of bunk beds for the crew. Even so, there's loads of legroom. It's very spacious. And, thanks to the engine and smooth ride it's quiet inside, perfect for long journeys.

MY FAVOURITE FEATURES

Spacious interior

There's room for six passengers, two roadies and all the band's luggage and equipment.



2 Efficient engines

The Crafter is smooth, easy and quiet to drive. It's also economical – great for those long trips on tour.

3 Safety features

The Crafter's safety systems are important factors.





There's ample room for everyone on your family or community outing (top); while the high-spec cab (above) helps the driver feel relaxed and confident



Leaner, lighter engines

High-tech engines help make the new Crafter one of the most fuel-efficient passenger carriers in its class, saving you time and money. The Crafter features a leaner, lighter 2.0TDI engine – available in 109PS and 136PS forms – which already meets the tough Euro V emissions test and allows the Crafter to be classified as an Enhanced Environmentally Friendly Vehicle. As such, there is no need for AdBlue – the Crafter meets European standards without it. This means lower road tax and a further reduction in costs.

Smoother, quieter performance

Your passengers will be impressed by the smooth, well-damped ride, making quiet conversation easy, even at motorway speeds. Higher-ratio gearboxes reduce noise by keeping engine revs low, while the powertrain delivers maximum torque at low to medium revs to make shifting heavy loads easier.

FEATURES IN FOCUS



Side door

The wide nearside sliding door allows everyone safe and easy access to the vehicle from the kerbside.

New paint and fabric colours

Sophisticated, hardwearing Tasamo seat fabric and four new optional exterior paint finishes have been added to the Crafter range, including Mistral Blue Pearl, Tibet Red Pearl and Oxide Silver Metallic.



Multi-function

steering wheel Choose this option and you can take full control of the radio, music and your trip

computer without taking your hands off

Stylish alloys

The new Crafter has a stylish yet purposeful appearance that creates a distinctive impression. Give it the finishing touch with a set of optional alloy wheels.



Long or short, low or high?

The new Crafter window van is available in both medium and extra capacious long wheelbase designs. An airy high roof is fitted as standard, but a low roof is also available as an option. If you're dealing with long-haul privatehire jobs, the comfortable high-roof Crafter is probably the one for you. If you're involved in airport shuttle or taxi work, though – or perhaps you need to consider height restrictions in parking buildings - the low-roof version is ideal.

Whether you're chauffeuring business executives or using it for taxi work, the Crafter window van is a class act

Putting you in control

- ✓ Spacious interior with multiple
- seating configurations, so you can spec the vehicle as you want it ✓ Up to eight passenger seats
- ✓ Long and medium wheelbase
- ✓ Side sliding door and rear
- ✓ Two 2.0-litre TDI common-rail engines – 109PS and 136PS

Versatile new seating arrangements

Seven different seating configurations ensure you can adapt the new Crafter to your particular needs. Passengers will enjoy all the comfort you'd expect in a Volkswagen – such as supportive new seats with three-point belts and adjustable seating. With the new Crafter you get flexible, comfortable seating arrangements, with ample space for luggage. You can even have your Crafter fitted for wheelchair access by an accredited converter. Speak to your local Volkswagen Van Centre to find out how.





CRAFTERS TO SULT YOU

Make sure yours is built to meet the specific demands of your business

Volkswagen has selected the best bodybuilders in the country as their Accredited Converters, which means you can walk into your local Volkswagen Van Centre and take advantage of their special Engineered For You service. From specialist catering facilities to passenger-bus conversions, cocktail bars to hairdressing salons and other businesses, you call the shots and they make it happen. It's a one-stop shop – just tell your Van Centre sales team what you require and they'll arrange for a vehicle to be built to your exact specifications.



Tailor-made: from passenger seats (top) and bus fleets (bottom) to a barber shop on the move can be tailor-made





Safety always comes first

The Crafter's safety equipment is class-leading. Anti-lock brakes (ABS), skid-reducing Electronic Stability Programme (ESP) and Traction Control System (TCS) – which keep your passengers safer in adverse conditions - come as standard. And if you make an emergency stop, your brake lights and hazard warning lights will flash automatically. Meanwhile, optional Hill Hold Assist will reduce the risk of you rolling backwards on a slope.

Take the effort out of driving

A wealth of factory-fitted options allows you to kit out your Crafter's cab for maximum comfort and convenience. For example, the optional multifunctional steering wheel makes it easier to control the sound system, while the driver's seat heightand-reach adjustment and optional suspension seat ensure an ergonomically ideal driving position. Climatic air-conditioning keeps everyone at the right temperature at all times, and you'll appreciate optional parking sensors and a reversing camera.



The Crafter is Volkswagen's biggest passenger carrier chassis, so it's all the more adaptable and versatile

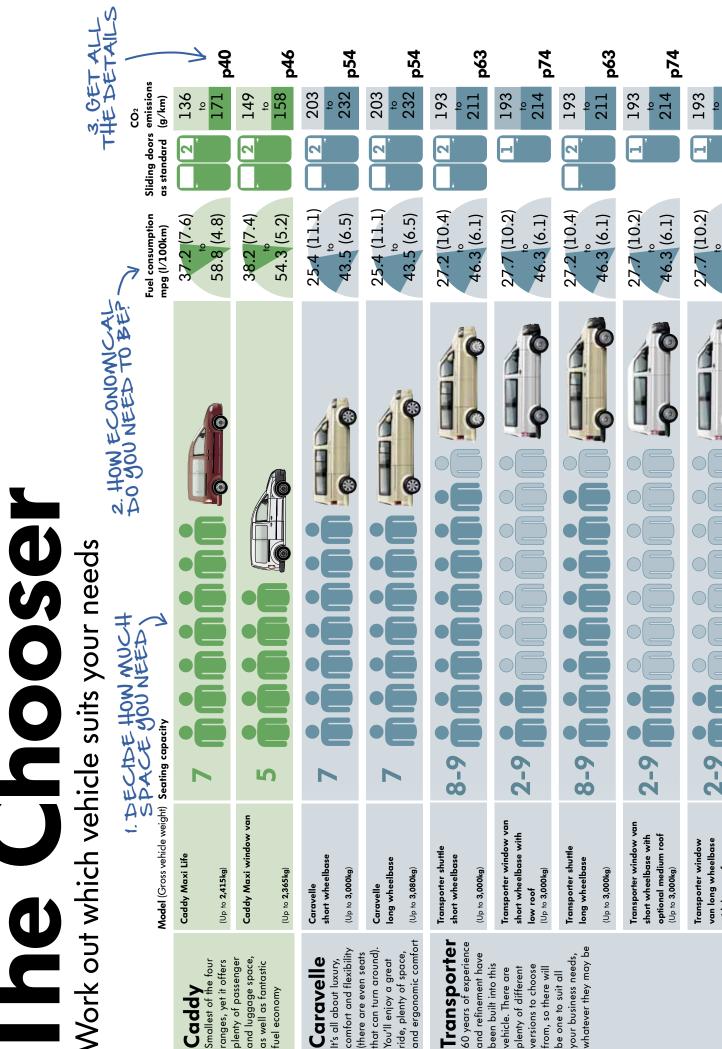




Use the Chooser to find the right vehicle for you

If you want any more help, just ask your Volkswagen Van Centre (they're all over the country). You can find the nearest one to you by ringing 0800 717131

IT'S OVER HERE ->



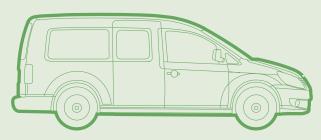
1 226 to to 226 p85 1 226 1 226	28.0 (10.1) ^{to} 36.2 (7.8) 28.0 (10.1)		Crafter medium wheelbase with high roof (Up to 3,500kg) Crafter long wheelbase with high roof	nuge capacity, class- leading economy and emission levels, and useful added extras such as its unlimited- mileage warranty
1 226 to 226 p85	28.0 (10.1) 36.2 (7.8)		Crafter medium wheelbase with optional low roof (Up to 3,500kg)	Crafter This range screams practicality with its
1 203 ^{το} 221 p74	27.7 (10.2) $^{+0}_{+0}$ 42.2 (6.7)		Transporter window van long wheelbase with optional high roof (Up to 3,200kg)	
1 193 to to t	27.7 (10.2) to 46.3 (6.1)	2-9	Transporter window van long wheelbase with optional medium roof (Up to 3,200kg)	
214 p74	46.3 (6.1)		with low roof (Up to 3,200kg)	

Noted more seats?

you want more than the maximum stated above, you can get a window van converted just as you ant it. Ask your Volkswagen Van Centre about our Engineered For You service.

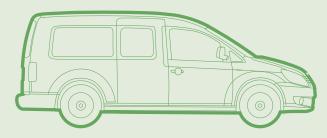
Here's where you find out all the details you need to choose your vehicle

Caddy Maxi Life



Model	Engine	Gearbox
C20	1.6TDI 102PS	5-spd man
C20	1.6TDI 102PS BlueMotion Technology	5-spd man
C20	1.6TDI 102PS	7-spd auto DSG
C20	2.0TDI 140PS	6-spd man
C20	2.0TDI 140PS	6-spd auto DSG
C20	2.0 EcoFuel Petrol/CNG 109PS	5-spd man
C20	2.0TDI 110PS 4MOTION®	6-spd man

Caddy Maxi window van



Model	Engine	Gearbox
C20	1.6TDI 102PS	5-spd man
C20	1.6TDI 102PS	7-spd auto DSG
C20	2.0TDI 140PS	6-spd man

INCLUDED IN THE BASIC VAN PRICE



Caddy Maxi Life

- 16" x 16 Siracusa alloy wheels fitted with 205/55 R16 tyres and locking wheel bolts 60-litre fuel tank Body-coloured bumpers, door handles and exterior mirrors Electrically adjustable and heated exterior mirrors Fixed side windows in 2nd passenger row Glazed tailgate with heated rear window and wash/wipe Roof rails, black Side sliding doors on left and right with sliding windows
- and child locks Spare wheel – full size steel (except EcoFuel and 4MOTION®
- which have Tyre Mobility System)

Interior

2-seater folding and removable bench in 2nd passenger row
3-seater split/folding and removable bench in 1st passenger
row with ISOFIX mountings in outer seats
2 x 12V sockets – dashboard and luggage compartment
4 drinks holders and storage compartment in centre console
4 storage nets in roof frame
Carpet floor covering
Climatic – manually controlled air-conditioning
with dust and pollen filter and air recirculation
Digital clock
Dimmable dashboard illumination
Driver's seat with height, reach and rake adjustment and storage
drawer, and passenger seat with reach and rake adjustment
Electric windows – front
Front centre armrest
Vanity mirrors, left and right in sun visors
Interior light in headliner
Load lashing rings (6)
Milan cloth upholstery
Open glove compartment
RCD 310 radio/single MP3 compatible CD player
with 6 speakers and AUX-IN socket
Trip computer with multi-function display
Servotronic speed-related power-assisted steering

Safety and security

Automatic hazard lights activation under emergency braking
Driver and front passenger airbags
with front passenger airbag deactivation switch
Electronic Stability Programme (ESP) – incorporating Anti-lock
Brake System (ABS), Electronic Differential Lock (EDL), Traction
Control System (TCS) and engine drag torque control (MSR)
Front fog lights
Front side airbags
Halogen main headlights with range control and daytime
running lights
Reach and height adjustable steering column
Jack (except EcoFuel and 110PS 4MOTION®) and tool kit
Luggage compartment cover – folding
Remote central locking with deadlocks, internal locking switch
and 2 remote keys
Thatcham (Cat. 1) immobiliser and alarm
Windscreen wiper with variable intermittent
delay and wash/wipe system

Model specific features

110PS 4MOTION [®]
4MOTION [®] all-wheel drive
Hill Hold Assist

BlueMotion Technolog

Cruise control
Hill Hold Assist
Start/Stop system with brake energy recuperation for greater
fuel and CO ₂ efficiency

EcoFuel

Fuel capacity: 50.7m ³ compressed gas and	
13-litre reserve petrol	



Caddy Maxi Life

Paint	options
	llic and pearl
Black	- 9000
	o and communications
	anger – in centre console with armrest
	- digital radio reception
Satell flash and A Satell	 upgrade – RCD 510, integrated 6 CD changer and 4 speak ite navigation A – RNS 315: colour touch screen display with memory with navigation data for Europe (excluding Eastern I UX-IN. Includes trip computer and multi-function display ite navigation B – RNS 510: colour touch screen display with
	rd reader and AUX-IN Includes trip computer and multi-func <i>v</i> ith DAB)
•	and chassis
Towbo opera Towbo	ar – fixed ball with 13-pin socket. Includes Trailer Stability As ted via ESP ¹ (not with EcoFuel or BlueMotion Technology) ar – removable ball with 13-pin socket. Includes Trailer Stabil ated via ESP ¹ (not with EcoFuel or BlueMotion Technology)
l An ac	daptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one
	o area
	ion net for luggage compartment
Proteo	ction underbody
	ort and convenience
	e control – (standard on BlueMotion Technology models)
	ing pack – ashtray, cigarette lighter in lieu of 12V socket
	ng wheel – leather
Visibi	ng wheel – leather, multi-function, includes trip computer an lity pack – rain sensor, automatic dimming rear-view mirror coming home' function
	er pack – headlight washers, heated washer jets, washer fluid eated driver and front passenger seats
Electr	ical
Batto	ry upgrade – (not with BlueMotion Technology models) ¹
	n swilling while bester (not with EasEvel)
Heate	er – auxiliary vehicle heater (not with EcoFuel) v72Ah battery.

Turn to the back cover for the full range of available colours and upholstery



Start/Stop system
Standard with BlueMotion Technology, it
reduces emissions and fuel consumption

A OFF

At a glance...



Climatic air-conditioning Keeps the interior of your vehicle at exactly the temperature you prefer



Daytime running lights This safety feature makes sure you can always see and be seen by other drivers



h 30GB HDD, tion display

sist

lity Assist

ront towing eye with towbars.

d multi-function display

level indicator



At a glance...



Satellite navigation B This touch-screen system will get you from A to B quickly, saving you time and money



RCD 510 radio / CD player DAB-enabled sound system incl ntegrated CD player and four speakers



Cruise control Relieve that motorway or towing strain by setting your speed with this clever switch



Multi-function steering wheel With a range of controls at your fingertips there's no need to let go of the wheel



Factory options – all models (continued)

Caddy Maxi Life

Optional on all models
Safety and security
Airbag pack D – driver and passenger curtain head airbags
Fog lights – with cornering lights
Hill Hold Assist – hill hold control
(standard on BlueMotion Technology and 4MOTION® models and DSG)
Parking sensors – rear
Seating, trim and upholstery
Seats – Milan chestnut upholstery
Seat pack A – heated driver and front passenger seats
Seat pack D – height adjustment for front passenger seat with storage compartment
Wheels and tyres
Alloy wheels – 17" x 6J Zolder with 205/50 R17 tyres
and Tyre Mobility System
Steel wheels – 16", in lieu of alloy wheels
Tyres – all-weather, 205/55 R15
Tyres – all-weather, in combination with 15" wheel
Windows
Privacy glass – rear ¹
Window pack A – fixed windows fitted in side sliding doors
1 All rear and side windows from 'B' pillar back, where fitted, are dark tinted.



t washers Part of Visibility Pack A, they pop out to put the sparkle back in those beams

16" Siracusa alloy wheels. See the back cover for the full range



Top Caddy Maxi accessories

As well as factory options, you can also order some great extras for your Caddy Maxi that are supplied by your Van Centre. For example:

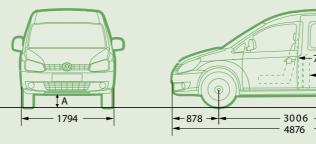
- **1 17" Sportline alloy wheels**
- 2 Bluetooth[®] Touch Phone kit (right)
- 3 Polished stainless steel side rails
- 4 Roofbar set

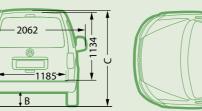
For the full range, ask your Van Centre for an Accessories brochure





Caddy Maxi Life





Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight† (kg)	Payload † (kg)
Caddy Maxi	Life					
C20 2,345	1.6TDI 102PS	1,150 / 1,250	1,300 / 750	3,645	1,751	594
2,345	1.6TDI 102PS					
	BlueMotion Technology	1,150 / 1,250	1,300 / 750	3,645	1,756	589
2,365	1.6TDI 102PS DSG	1,175 / 1,250	1,400 / 750	3,765	1,769	596
2,365	2.0TDI 140PS	1,175 / 1,250	1,400 / 750	3,765	1,758	607
2,380	2.0TDI 140PS DSG	1,175 / 1,250	1,400 / 750	3,780	1,780	600
2,415	2.0 EcoFuel Petrol/CNG 109PS	1,150 / 1,300	N/A	N/A	1,893	522
2,415	2.0TDI 110PS 4MOTION®	1,220 / 1,250	1,350 / 750	3,765	1,842	573

Roof load limit: 100kg. Trailer nose weight: 80kg.

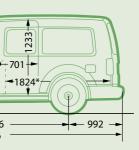
† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.



What is BlueMotion Technology?

With BlueMotion Technology you can rest assured you're doing your bit for the environment, but at the same time you'll be saving yourself money. Now who doesn't want that! This is achieved by a combination of modified gear ratios, regenerative braking, Start/Stop system and low-friction tyres.



Wheelbase	2,681
Side sliding door	
Width	701
Height	1,100
Tailgate	
Width	1,185
Height	1,129
Load area	
With 2nd row seats upright	0.53m ³
With 1st and 2nd row seats removed	3.88m ³
Turning circle (wall to wall)	12.2m

Dimensions in mm unless otherwise indicated.

Dimensions	Α	В	с
Standard	149	585	1831
BlueMotion Technology	149	585	1831
4MOTION®	156	624	1863
EcoFuel	89	582	1831

- A Front ground clearance.
- B Rear ground clearance.
- C Overall vehicle height.



Engine specification

Caddy Maxi Life

	1.6TDI 102PS	2.0TDI 110PS 4MOTION®	2.0TDI 140PS			
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler					
No. of cylinders	4					
Cubic capacity	1,598cc	1,968cc	1,968cc			
Mixture preparation/injection method	Comr	mon-rail direct injection/turboch	arger			
Diesel Particulate Filter (DPF)	•	•	•			
Output, PS at rpm	102 at 4,400	110 at 4,200	140 at 4,200			
Torque, max. Nm/rpm	250/1,500-2,500	280/1,750-2,750	320/1,500-2,500			
EU exhaust emission standard	EURO 5					
5-speed manual gearbox	•	-	-			
6-speed manual gearbox	-	•	•			
6-speed auto DSG	-	-	•			
7-speed auto DSG	• ¹	-	-			
Front wheel drive	•	-	•			
4MOTION [®] all-wheel drive	-	•	-			
Electrics						
Alternator (all variants)	110A					
Battery	61Ah (330A)					

	2.0 EcoFuel Petrol/CNG 109PS
Engine type	Quasi-monovalent ² (petrol engine optimised for operation with natural gas)
No. of cylinders	4
Cubic capacity	1,984cc
EU exhaust emission standard	EURO 5
Output, PS at rpm	109 at 5,400
Torque, max. Nm/rpm	160/2,250-3,500
5-speed manual gearbox	•
Front wheel drive	•
Fuel type	Natural gas (CNG) ³ /Super plus DIN EN 228 ROZ 98 ⁴

Available.

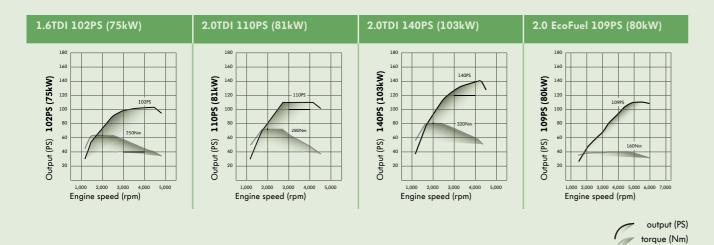
- Not available.

¹ Not available on BlueMotion Technology models.

² Primary natural gas mode; secondary petrol reserve mode.

³ H or L gas. It is possible to use bio gas.

⁴ 95 RON unleaded premium fuel may be used in which case a slight decrease in performance or higher fuel consumption must be reckoned with.





Caddy Maxi Life

Engine	Urban mpg (l/100km) ¹	Extra-urban mpg (l/100km) ¹	Combined mpg (l/100km) ¹	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO ₂ emissions (g/km)
Caddy Maxi Life						
1.6TDI 102PS	42.2 (6.7)	53.3 (5.3)	48.7 (5.8)	13.4	104	152
1.6TDI 102PS BlueMotion Technology	47.1 (6.0)	58.8 (4.8)	54.3 (5.2)	13.4	106	136
1.6TDI 102PS DSG	42.8 (6.6)	53.3 (5.3)	48.7 (5.8)	13.5	104	152
2.0TDI 110PS 4MOTION®	36.2 (7.8)	49.6 (5.7)	43.5 (6.5)	13.3	106	171
2.0TDI 140PS	37.7 (7.5)	52.3 (5.4)	46.3 (6.1)	10.8	116	161
2.0TDI 140PS DSG	37.2 (7.6)	51.4 (5.5)	44.8 (6.3)	10.9	116	166

Caddy Maxi (EcoFuel)

Engine	Urban miles per m ³ (m ³ /100km) ¹	Extra-urban miles per m ³ (m ³ /100km) ¹		Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO ₂ emissions (g/km)
Caddy Maxi Life						
2.0 EcoFuel Petrol/CNG 109PS	23.5 (12.0)	40.9 (6.9)	32.1 (8.8)	14.8	105	157

¹ With 50% payload.

EcoFuel gas consumption figures are quoted in cubic metres per 100km. The fuel consumption and CO₂ figures for the Caddy range are provisional and have yet to be confirmed.

What is DSG?

Direct Shift Gearbox uses two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.





Driver's seat with height, reach and rake adjustment and passenger seat

Manually controlled heating system with dust and pollen filter and air recirculation

RCD 210 radio/single MP3 compatible CD player with 2 speakers and AUX-IN socket

Electronic Stability Programme (ESP) – incorporating Anti-lock Brake System (ABS), Electronic Differential Lock (EDL), Traction Control System (TCS) and engine drag torque control (MSR)

Hardboard roof trim and side panels in rear passenger compartment

Servotronic speed-related power-assisted steering

with front passenger airbag deactivation switch

Height and reach- adjustable steering column

Automatic hazard lights activation under emergency braking

Halogen main headlights with range control and daytime running lights

Windscreen wiper with variable intermittent delay and wash/wipe system

Remote central locking with deadlocks, internal locking switch and 2 remote keys

Caddy Maxi window van

Dimmable dashboard illumination

with reach and rake adjustment

Interior light in headliner

Open glove compartment

'Timo' cloth upholstery

Driver and front passenger airbags

Thatcham (Cat. 2) immobiliser

Safety and security

Jack and tool kit

Load lashing rings (6)

Exterior	
15" x 6J steel wheels with 195/65 R15 and black centre caps	At a glance
16" x 6J steel wheels with 205/55 R16 and black centre caps (140PS only)	
60-litre fuel tank	
Glazed tailgate with heated rear window and wash/wipe	
Grey bumpers	
Roof rack preparation	
Side sliding doors on left and right with fixed windows	
Spare wheel – full-size steel	
Interior	
12V socket in dashboard	
3-seater split/folding and removable bench in 1st passenger	RCD 210 Radio / CD playe
row with ISOFIX mountings in outer seats	MP3 compatible audio system featu
4 drinks holders and storage compartment in centre console	an easy-to-read screen and two spec
Automatic hazard lights activation under emergency braking	
Carpet floor covering	
Digital clock	



player

1 features

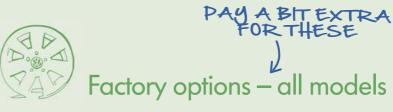
Driver and passenger airbags Nothing is more important than you safety, so these are fitted as standard



Electronic Stability Programme This safety feature senses wheel slip and helps prevent skids before they happen



Daytime running lights This safety feature makes sure you can ways see and be seen by other drivers



Caddy Maxi window van

Ρ	aint options
	Aetallic and pearl
_	lack – 9000
Δ	udio and communications
	D changer – in centre console with armrest
	AB – digital radio reception
	only with radio upgrade RCD 310 and RCD 510, or satellite
	adio upgrade – RCD 310, MP3 compatible with AUX-IN
	adio upgrade – RCD 510, integrated 6 CD changer and 4
S	atellite navigation A – RNS 315: colour touch screen displa
fl	ash memory with navigation data for Europe (excluding Ea
	nd AUX-IN. Includes trip computer and multi-function displ
	atellite navigation B – RNS 510: colour touch screen displa
	D card reader, AUX-IN and 4 speakers. Includes trip comp
•	not with DAB)
	ody and chassis
	ppearance pack – body-coloured bumpers ¹
	rotection underbody
	ear door pack C – rear wing doors with heated rear windo
	oof rails – black pwbar – fixed ball with 13-pin socket.
	ncludes Trailer Stability Assist operated via ESP ²
	pwbar – removable ball with 13-pin socket.
	ncludes Trailer Stability Assist operated via ESP ²
1	Please confirm colour availability with your Volkswagen Van Centre. An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. C
С	argo area
Ρ	artition net for luggage compartment
F	loor covering – rubber in lieu of carpet
С	omfort and convenience
С	ab comfort pack ¹
_	ruise control
	moking pack – ashtray, cigarette lighter in lieu of 12V sock
	teering wheel – leather, multi-function, includes trip compu
÷.	only with radio upgrade RCD 310, RCD 510 or satellite nav
	Vinter pack A – headlight washers, heated washer jets, was
_	dicator and heated driver and front passenger seats
	'isibility pack B – rain sensor, automatic dimming rear-view nd 'coming home' function
	nd 'coming home' function
	Cab carpet, height adjustable front seats, storage under front seats, vanity mirrors an
	lectrical
_	Iternator/battery – uprated ¹
E	lectric pack – electric windows and electrically heated and
T	rip computer – and multi-function display

Turn to the back cover for the full range of available colours and upholstery



0



gation A)

kers th 4GB internal European countries)

h 30GB HDD, nd multi-function display

d wash/wipe

ront towing eye with towbars.

nd multi-function display luid level

ray with cover.

stable mirrors





Satellite navigation B This touch screen system will get you from A to B quickly, saving you time and money



Appearance pack f looks are important to you, why not go for body-coloured bumpers and mirrors?



Multi-function steering wheel With a range of controls at your fingertips there's no need to let go of the wheel



Climatic air-conditioning Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system



Factory options – all models (continued)

Caddy Maxi window van

	At a glance
Optional on all models	
Heating and ventilation	
Air-conditioning – Climatic manual air conditioning (not with alternator/battery uprated)	
Heater – auxiliary vehicle heater	
Safety and security	
Airbag pack C – driver and passenger side airbags	
Airbag pack D – driver and passenger amd curtain head airbags	
Alarm pack A – perimeter with back-up horn	
Alarm pack B – Thatcham category 1 with interior (cab only) and tow away protection	
Fog lights – with cornering lights	Turning fog lights
Hill Hold Assist – hill hold control	Turn a corner or indicate and extra bu
(standard on BlueMotion Technology and 4MOTION® models and DSG)	and reflectors will pick out hidden haz
Parking sensors – rear	
Seating, trim and upholstery	
Seats – leatherette upholstery	(
Seat pack A – heated driver and front passenger seats	
Wheels and tyres	• 1045 •
Alloy wheels – 15" x 6J Kemora with 215/65 R15 tyres and steel	A REAL PROPERTY AND A REAL
spare wheel (not with 140PS)	a sear of sear of search
Alloy wheels – 16" x 6J Siracusa with 205/55 R16 tyres and steel spare wheel	
Tyres – all weather, in combination with 15" wheels (not with 140PS)	
Tyres – all-weather, 205/55 R16	
Windows	RCD 510 radio / CD player
Privacy glass – rear ¹	DAB-enabled sound system includes
Window pack A – sliding windows fitted in side sliding doors	integrated CD player and four speak
1 All rear and side windows from B-pillar back, where fitted, are dark tinted.	
1 All rear and side windows from B-pillar back, where fitted, are dark tinted.	

15" Kemora alloy wheels. See the back cover for the full range





Top Caddy Maxi accessories

As well as factory options, you can also order some great extras for your Caddy Maxi that are supplied by your Van Centre. For example:

d extra bulbs idden hazard

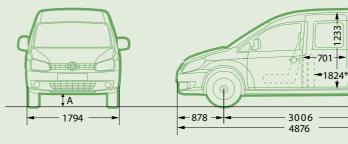
player includes our speakers

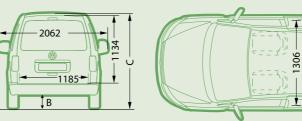
1 16" Sima alloy wheels 2 Bluetooth[®] Touch Phone kit **3** Polished stainless steel side rails 4 Roof bar set (left)

For the full range, ask your Van Centre for an Accessories brochure



Caddy Maxi window van



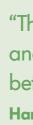


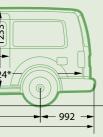
Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight† (kg)	Payload [†] (kg)
Caddy Maxi	window van					
C20 2,280	1.6TDI 102PS	1,150 / 1,230	1,500 / 750	3,650	1,642	638
2,280	1.6TDI 102PS DSG	1,175 / 1,230	1,500 / 750	3,780	1,660	620
2,365	2.0TDI 140PS	1,175 / 1,250	1,500 / 750	3,800	1,659	706

Roof load limit: 100kg. Trailer nose weight: 80kg.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight - unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.





Wheelbase	2,681
Side sliding door	
Width	701
Height	1,100
Tailgate	
Width	1,185
Height	1,129
Load area	
With 1st row seats upright	1.60m ³
With 1st row seats double folded	3.90m ³
With 1st row seats removed	4.10m ³
Turning circle (wall to wall)	12.2m

Dimensions in mm unless otherwise indicated.

Dimensions	Α	В	с
Standard	146	575	1822
BlueMotion Technology	121	569	1811
4MOTION®	156	613	1850

A Front ground clearance.

B Rear ground clearance.

C Overall vehicle height.

"The diesel engine has plenty of power and gets me quickly and economically between my clients"

Hannah Ingram, fitness instructor

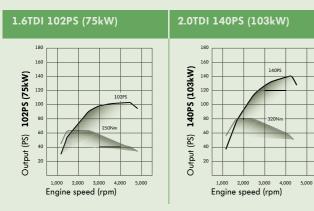


Caddy Maxi window van

	1.6TDI 102PS	2.0TDI 140PS	
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler		
No. of cylinders	4	4	
Cubic capacity	1,598cc	1,968cc	
Mixture preparation/injection method	Common rail direct in	njection/turbocharger	
Diesel Particulate Filter (DPF)	•	•	
Output, PS at rpm	102 at 4,400	140 at 4,200	
Torque, max. Nm/rpm	250/1,500-2,500	320/1,500-2,500	
EU exhaust emission standard	EURO 5	EURO 5	
5-speed manual gearbox	•	-	
6-speed manual gearbox	-	•	
6-speed auto DSG	-	-	
7-speed auto DSG	•	-	
Front-wheel drive	•	•	
Electrics			
Alternator (all variants)	110A	110A	
Battery	61Ah (330A)	61Ah (330A)	

Available.

- Not available.







Caddy Maxi window van

Engine	Urban mpg (l/100km) ¹	Extra-urban mpg (l/100km) ¹	Combined mpg (l/100km) ¹	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO ₂ emissions (g/km)
Caddy Maxi window van						
1.6TDI 102PS	42.8 (6.6)	54.3 (5.2)	49.6 (5.7)	13.4	104	149
1.6TDI 102PS DSG	43.5 (6.5)	54.3 (5.2)	49.6 (5.7)	13.5	104	149
2.0TDI 140PS	38.2 (7.4)	53.3 (5.3)	47.1 (6.0)	10.8	116	158

¹ With 50% payload.

The fuel consumption and CO₂ figures for the Caddy range are provisional and have yet to be confirmed.

What is DSG?

Direct Shift Gearbox uses two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.



Checklist

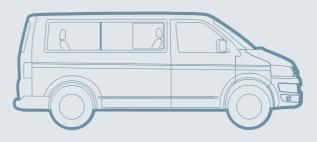
KEEP A TRACK OF YOUR VAN AS YOU BUILD IT

Vehicle (eg: Caddy Maxi)
Engine spec (eg: 1.6TDI 102PS)
Colour (eg: Candy White, Beluga Blue)
Upholstery (eg: Classic Grey, Anthracite)
Options (eg: Parking sensors)
Accessories (eg: Roof bar set, Tailgate bicycle holder)
Notes

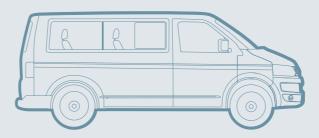
The Caravelle & **Transporter range**

Here's where you find out all the details you need to choose your vehicle

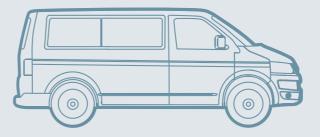
Caravelle



Transporter shuttle



Transporter window van



Model	Engine	Gearbox
SE SWB	2.0TDI 140PS	6-spd man
SE SWB	2.0TDI 140PS	7-spd auto DSG
SE SWB	2.0BiTDI 180PS	6-spd man
SE SWB	2.0BiTDI 180PS	7-spd auto DSG
SE SWB	2.0Bitdi 180PS 4Motion®	7-spd auto DSG
SE LWB	2.0TDI 140PS	6-spd man
SE LWB	2.0TDI 140PS	7-spd auto DSG
SE LWB	2.0BiTDI 180PS	6-spd man
SE LWB	2.0BiTDI 180PS	7-spd auto DSG
Executive SWB	2.0TDI 140PS	6-spd man
Executive SWB	2.0TDI 140PS	7-spd auto DSG
Executive SWB	2.0BiTDI 180PS	6-spd man
Executive SWB	2.0BiTDI 180PS	7-spd auto DSG
Executive SWB	2.0Bitdi 180PS 4Motion®	7-spd auto DSG
Model	Engine	Gearbox
T30 S SWB	2.0TDI 84PS	5-spd man
T30 S SWB	2.0TDI 102PS	5-spd man
T30 S SWB	2.0TDI 140PS	6-spd man
T30 S SWB	2.0TDI 140PS	7-spd auto DSG
T30 S LWB	2.0TDI 84PS	5-spd man
T30 S LWB	2.0TDI 102PS	5-spd man
T30 S LWB	2.0TDI 140PS	6-spd man
T30 S LWB	2.0TDI 140PS	7-spd auto DSG
T30 SE SWB	2.0TDI 102PS	5-spd man
T30 SE SWB	2.0TDI 140PS	6-spd man
T30 SE SWB	2.0TDI 140PS	7-spd auto DSG
T30 SE SWB	2.0BiTDI 180PS	6-spd man
T30 SE LWB	2.0TDI 102PS	5-spd man
T30 SE LWB	2.0TDI 140PS	6-spd man
T30 SE LWB	2.0TDI 140PS	7-spd auto DSG
T30 SE LWB	2.0BiTDI 180PS	6-spd man
Model	Engine	Gearbox

Model	Engine	Gearbox
T30 SWB	2.0TDI 84PS	5-spd man
T30 SWB	2.0TDI 140PS	6-spd man
T30 SWB	2.0TDI 140PS	7-spd auto DSG
T30 SWB	2.0TDI 140PS 4MOTION®	6-spd man
T30 SWB	2.0BiTDI 180PS	6-spd man
T32 SWB	2.0TDI 102PS	5-spd man
T32 SWB	2.0TDI 140PS	6-spd man
T32 SWB	2.0TDI 140PS	7-spd auto DSG
T32 SWB	2.0TDI 140PS 4MOTION®	6-spd man
T30 LWB	2.0TDI 140PS	6-spd man
T30 LWB	2.0TDI 140PS	7-spd auto DSG
T30 LWB	2.0TDI 140PS 4MOTION®	6-spd man
T32 LWB	2.0TDI 102PS	5-spd man
T32 LWB	2.0TDI 140PS	6-spd man
T32 LWB	2.0TDI 140PS	7-spd auto DSG
T32 LWB	2.0TDI 140PS 4MOTION®	6-spd man
T32 LWB	2.0BiTDI 180PS	6-spd man

SWB: short wheelbase. LWB: long wheelbase.

The Caravelle & Transporter range INCLUDED IN THE BASIC VAN PRICE

Standard features

Caravelle

Exterior

2 front doors
16" running gear and wheels (17" on 180PS engines)
Body-coloured exterior mirror housings and door handles
Bumpers, body-coloured
Chrome trim on radiator grille
Clear glass headlights
Covered sliding door guide
Electric, heated exterior mirrors
Front and rear axle:
 Anti-roll bars, front and rear
 Front MacPherson strut suspension
 Independent suspension
— Rear miniblock springs
 Telescopic shock absorbers
Fuel tank, lockable (80-litre capacity)
Heat reflective glass
Heated rear window and wash/wipe
Jack and tool kit
Mirrors: convex on passenger's side, aspherical with outer wide
angle section on driver's side
Self-supporting and galvanised full steel body
Side sliding doors left and right with sliding windows
Tailgate
Towing eyes, front screw-in and rear fixed to body
Underbody made of long and cross members

~ ·

Cab area:
2 sun visors, folding and pivoted
3 12V sockets
6 folding silicone-damped grab handles, with coat hooks
Air-conditioning – see model specific features
Air vent in driver's door – bottom right
Carpet floor covering
Dash-mounted gear lever
Driver and passenger seats with height, lumbar reach and rake
adjustment and armrests
Electric windows
Grab handle at A-pillar, left and right
Heater, fresh air system with dust and pollen filter, 4-stage fresh
air blower and air recirculation flap
Hook on lower dash on front passenger side
Illuminated vanity mirror and document pocket in both
sun visors
Interior entry steps, illuminated
Interior light and two reading lamps in overhead console,
with switch-off delay and contact switches in all doors
Instrument illumination, dimmable
Instrument panel includes brake-pad wear indicator, coolant
temperature display, digital clock, fuel gauge, rev counter, trip
computer, speedometer with total mileage and trip counter,
warning lamps for handbrake applied and door/tailgate
opening, windscreen washer fluid level indicator

Interior (continued

Leather covered steering wheel, handbrake grip and manual

gear knob Power steering

RCD 310 Radio/CD player with 8 speakers

Storage:

- 2 storage compartments in dash panel beneath
- outer air vents
- 2 storage compartments in driver and passenger door, lower holds 1.5-litre bottle
- Drinks holders
- Lockable glove compartment
- Open storage compartment in dash panel including mobile phone holder
- Storage compartments in outer side of driver and passenger seats
- Storage net on lower dash passenger side
- Storage pockets on front seat backrests

Rear:

- 2 longitudinally adjustable single seats in 1st row, drawers in base, folding, integrated seat belts, removable, swivelling 2 luggage compartment lights 3-seater bench seat in 2nd rear row with bed function, folding backrest, integrated seat belts, removable 4 interior lights and 4 reading lamps Aluminium decorative inlays in rear passenger compartment Interior entry steps, illuminated Heater, rear Luggage compartment cover (only with 3-seater bench seat, deleted with optional Sleep Pack) Multi-functional table: ashtray, drinks holder, running in rails, storage compartments Rail system for unlimited seat configuration Roller blinds for side windows
- Side sliding doors, power latching
- Vented moulded roof trim

Please note that SE long wheelbase models have moulded plastic door panels in the rear passenger compartment. Please ask your Van Centre for further details. Safety and security

2 reversing lights 3rd brake light 6 securing points in passenger and luggage compartment ABS: Anti-lock Braking System Airbag for driver and passenger with passenger airbag deactivation Airbags, side and front curtain Anti-theft protection: alarm with interior (front and passenger compartment) and tow away protection, deactivation switch for both functions on B-pillar, breaksafe steering wheel lock, electronic immobiliser Transponder, locking wheel bolts Childlocks in rear Dual tone horn EBC: Engine Braking Control (MSR)

Safety and security (continued)

EBD: Electronic Brakeforce Distribution

- EDL: Electronic Differential Lock
- ESP: Electronic Stabilisation Programme including Active Rollover
- Protection (ARP), brake assist system, maximum brake support, prefill and fading brake support and Rain Brake Support
- First aid bag and warning triangle
- Fog lights, rear and front with cornering lights
- Halogen main headlights with daylight running function
- Headlight range control
- Head restraints, height and tilt adjustable, centre rear 'L' type for optimised view
- Hill hold control
- Hydraulic brake system with ventilated disc brakes and ABS: Anti-lock Braking System
- ISOFIX child seat mountings in single seats of passenger compartment and 3-seater bench seat (outer seats)
- Laminated glass windscreen with tinted border between sun visors
- Rear door interior release lever
- Rear-view mirror, anti-dazzle function
- Remote central locking with deadlocking and internal locking
- button, 2 remote keys supplied Safety steering column, height and reach-adjustable
- Seat belts, 3 point inertia reel integrated into rear seats Seat belts, height adjustment and tensioners for
- front seats
- Side-mounted indicators
- TCS: Traction Control System
- Warning buzzer for lights left on
- Windscreen wiper with 2-speed operation, variable intermittent delay and wash/wipe system (including touch/sweep function)



Model specific features

Caravelle SE Air-conditioning pack - Climatic, manually controlled airconditioning with dust and pollen filter and air recirculation Alloy wheels, Cartagena 16" x 6.5J on 140PS short wheelbase models, Thunder 17" x 7J on long wheelbase and 180PS short wheelbase models

Chevenne fabric seat covers

Steel spare wheel

Tyres: 215/65 R16 on 140PS short wheelbase models, 235/55 R17 on long wheelbase and 180PS short wheelbase models

Caravelle Execut

Air-conditioning, front and rear Climatronic 3-zone,
electronically controlled
Alcantara®/leather seat covers 1
Alloy spare wheel
Alloy wheels, Neva 17" x 7J
Centre armrest on rear-seat bench
Cruise control
Heated front seats
Heated windscreen washer jets
Instrument panel additional features: battery voltmeter, oil
temperature, silver instrument surrounds
Load sill cover, stainless steel
Privacy glass in rear passenger compartment
Rain sensor and automatic dimming rear-view mirror
Servotronic (speed dependent power steering)
Side sliding doors, electric
Side sliding door steps with stainless steel inserts

Tailgate, power latching

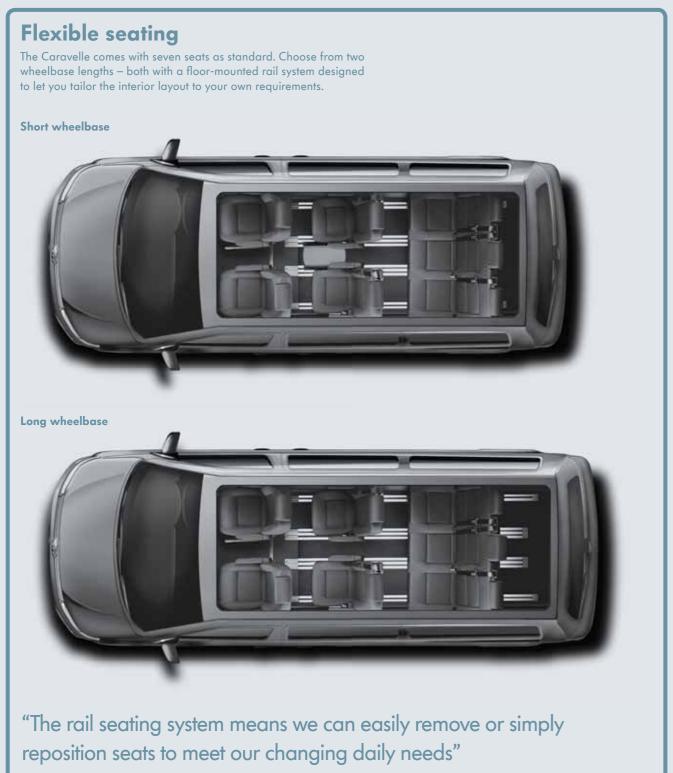
Tyres: 235/55 R17

 1 Seat material in contact with passengers is Alcantara $^{\textcircled{B}}$ / leather, other areas may be leatherette



Standard features (continued)

Caravelle



Stephen Darler, executive chauffeur manager



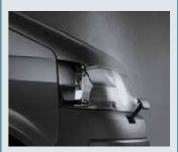
Caravelle

	SWB	LWB	
Model specific options	SE	SE	Executive
Body and chassis			
Sports suspension	0	-	0
Comfort and convenience			
Sleep pack – curtains, bed extension and cover,			
3 storage drawers and litter bin			
(not with seat pack E, storage drawers, or LWB) ¹	0	-	0
1 3 drawers in base/load through facility of 3-seater bench in 2nd rear row. Luggage compa	rtment cover	deleted.	
Safety and security			
Airbags – rear, curtain (not with seat pack D)	0	-	0
Net partition	0	-	0
Lane change assist – includes visibility pack B			
and cruise control with mirrors electrically folding	0	-	-
Lane change assist – includes visibility pack B			
with mirrors electrically folding	-	-	0
Tyre pressure warning light – (not with side doors – electric)	0	0	-
Seating, trim and upholstery			
Seats – Nappa leather upholstery with rear centre armrest			
(includes seat pack C – heated front seats) ¹	0	0	0
Seat pack E – rear seating for 4 – 2:2 layout			
(not with sleep pack) ²	-	0	-
Seat pack E – rear seating for 4 – 2:2 layout			
(not with sleep pack) ³	0	-	0
Seat pack F – rear seating for 5 – 1:2:2 layout (not with seat pack B) ⁴	-	0	_
 Alcantara®/leather and Nappa leather upholstery: seat material in contact with passengers 2 individual and removable seats with armrests, integral seatbelts and ISOFIX mountings fo 3-seat bench in 3rd rear row deleted. 2 individual and removable seats with armrests, integral seatbelts and ISOFIX mountings fo rear bench. 3-seat bench in 3rd rear row replaced with 2 single seats with armrests. Wheels and tyres 	r child seats in	n 2nd rear rov	
Alloy wheels – 16" x 7J LA with 235/60 R16 tyres,			
4 with alloy spare (SE SWB 140PS only)	0	-	-
Alloy wheels - 16" x 6.5J Miyato, 4 with steel spare wheel			
(SE SWB 140PS only)	0	-	-
Alloy wheels – 17" x 7J Neva with 235/55 R17 103W tyres,			
4 with steel spare wheel	0	0	•
Alloy wheels – 17" x 7J Cascavel with 245/55 R17 tyres	0	0	0
Alloy wheels – 17" x 7J Thunder with 235/55 R17 tyres,			
4 with steel spare wheel (Executive, SWB SE 140PS only,			
standard on SE 180PS and LWB	0	•	0
Alloy wheels – 18" x 8J Canberra, with 255/45 R18 103W tyres,			
4 with tyre repair kit in lieu of steel spare wheel	0	0	0
• Standard. Optional. – Not available.			
16" LA alloy wheels. See the			
back cover for the full range		11	

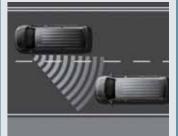




At a glance...



Headlight washers With Visibility Pack A these pop out of the front bumper to keep your beams bright



Lane change assist Flashing LED lights in the external mirrors warn of vehicles lurking in your blind spots



Leather seats Upgrade to Nappa leather seating for hard-wearing upholstery with a luxury feel



CD changer for RCD 310 Standard fit RCD 310 is DAB-enabled and accepts optional 6-disc CD change



Factory options – all models

Caravelle

	At a glance
Optional on all models	
Paint options	
Metallic and pearl paint	
Audio and communications	
CD changer – 6 disc (only with satellite navigation)	5 - 0 -
DAB – digital radio reception (not with satellite navigation) Satellite navigation – colour touch screen, includes AUX-IN for external	
audio source ¹	
 Replaces radio/in-dash CD player, includes RDS radio function and CD changer control, where fitted (satellite navigation unit does not play audio CDs). 	Satellite navigation
Body and chassis	This touch screen system will ge
Mud flaps – front and rear	A to B quickly, saving you time
Roof load rack preparation	1.
Side doors – electric (not with tyre pressure warning light)	
(standard on Executive)	2 mm
Tailgate – power latching (standard on Executive)	
Towbar – removable ball with 13-pin socket ¹	A BA
1 An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.	a serve
Comfort and convenience	
Cruise control – (included with lane change assist)	
(standard on Executive)	
Smoking pack – ashtray, cigarette lighter and additional cup holder	
Steering wheel – multi-function with radio controls	Cruise control
Storage drawers – 3 in base of rear bench seat, includes litter bin	Relieve motorway or towing
(not with seat pack E, included in sleep pack) (See page 57)	setting your speed with this c
Sunroof – glass, electric, front	
Visibility pack A – headlight washers, heated washers and	
washer fluid level indicator (heated washers standard on Executive)	
Visibility Pack B – rain sensor and automatic dimming rear-view mirror	Elen) E
(included with lane change assist) (standard on Executive)	1/PLACED TO
Electrical	
Battery – second 80Ah (included with parking heater A, B or thermal box)	
Mirrors – electrically folding	
Thermal box – 32-litre (includes battery – second 80Ah, only with seat pack F on LWB)	
	Multi-function steerin
Top Caravelle accessories As well as factory options, you can also	With a load of controls at yo there's no need to let go of the



••

d money

in by er switch

wheel

Sliding and tilting sunroof Electronically controlled, smooth in operation and features an integral blind

_	tional on all models ating and ventilation
	-conditioning – Climatronic (standard on Executive)
Cho	arcoal canister – for ventilation system
Par	king heater A – with timer, includes battery – second 80Ah
Par	king heater B – with timer and remote control, includes batte
Saf	ety and security
Par	king sensors – front and rear
Rev	versing camera C – with front and rear parking sensors (only
Sec	ating, trim and upholstery
Sec	ats – Alcantara®/leather upholstery with rear centre armrest
(inc	ludes seat pack C – heated front seats) ¹ (standard on Execut
Sec	at pack A – 1 integrated child seat in 1st row ²
Sec	at pack B – 2 integrated child seats in 1st row ²
Sec	at pack C – heated driver and front passenger seats (standar
Sec	at pack D – driver and passenger swivel seats
(no	t with airbags – rear curtain) ³
	lcantara®/leather and Nappa leather upholstery: Seat material in contact with passenger
	hild seat: includes ISOFIX mountings. vivel seats include lumbar support and armrests but do not have height adjustment.
_	ndows
	vacy glass – rear (standard on Executive) ¹



What is DSG?

Direct Shift Gearbox operates with two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.

order great extras tor your Caravelle from your Van Centre. For example:

1 18" Dakar Bi-Colour alloys (right) 2 Tailgate bicycle holder

3 Bluetooth[®] Touch Phone kit

4 Polished stainless steel side rails

for an Accessories brochure

5 Media-in unit and iPod cable

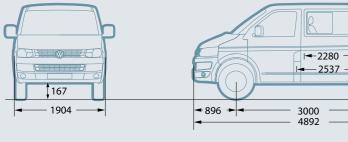
For the full range, ask your Van Centre

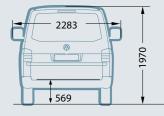


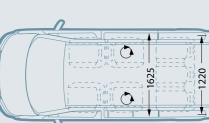
- second 80Ah	At a glance
ith satellite navigation)	Climatronic air-conditioning Constantly assesses and reacts to keep you at the perfect temperature
e) on Executive)	
leather, other areas are leatherette.	
	Parking sensors Ultrasonic pulses become warning beeps as you manoeuvre into that tight space
	IL I
	Removable towbar This fixed ball has a 13-pin socket that can be converted to twin 7-pin sockets



Caravelle – short wheelbase







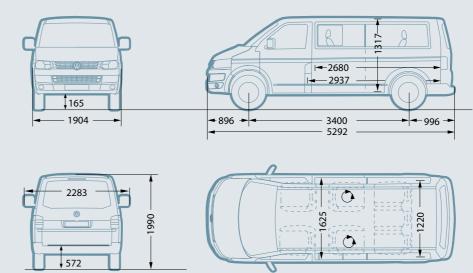
217-

- 996 -

Wheelbase	3,000
Passenger compartment	
Length	2,537
Width	1,625
Height	1,317
Area	4.3m ²
Volume	5.8m ³
Width (between wheel housings)	1,220
Side sliding door	
Width	1,010
Height	1,253
Tailgate	
Width	1,446
Height	1,262
Turning circle (wall to wall)	11.9m

Dimensions in mm unless otherwise indicated.

Caravelle – long wheelbase



Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight [†] (kg)	Payload † (kg)
Caravelle SE	long wheelbase					
3,080	2.0TDI 140PS	1,600 / 1,600	2,500 / 750	5,200	2,410	670
	2.0TDI 140PS DSG	1,600 / 1,600	2,500 / 750	5,300	2,422	658
	2.0Bitdi 180PS	1,600 / 1,600	2,500 / 750	5,200	2,421	659
	2.0Bitdl 180PS DSG	1,600 / 1,600	2,500 / 750	5,300	2,433	647

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars). Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads. † Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight. Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight ⁺ (kg)	Payload ⁺ (kg)
Caravelle SE	short wheelbase					
3,000	2.0TDI 140PS	1,550 / 1,575	2,500 / 750	5,200	2,308	692
3,000	2.0TDI 140PS DSG	1,550 / 1,575	2,500 / 750	5,300	2,320	680
3,000	2.0Bitdi 180PS	1,550 / 1,575	2,500 / 750	5,200	2,338	662
3,000	2.0Bitdl 180PS DSG	1,550 / 1,575	2,500 / 750	5,300	2,350	650
3,000	2.0Bitdl 180PS DSG 4MOTION®	TBA / TBA	TBA / TBA	TBA	2,456	544
Caravelle Exe	ecutive short wheelbase					
3,000	2.0TDI 140PS	1,550 / 1,575	2,500 / 750	5,200	2,340	660
3,000	2.0TDI 140PS DSG	1,550 / 1,575	2,500 / 750	5,300	2,352	648
3,000	2.0Bitdl 180PS	1,550 / 1,575	2,500 / 750	5,200	2,365	635
3,000	2.0BitDI 180PS DSG	1,550 / 1,575	2,500 / 750	5,300	2,377	623
3,000	2.0BitDI 180PS DSG 4MOTION®	TBA / TBA	TBA / TBA	TBA	2,483	517

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Wheelbase	3,400
Passenger compartment	
Length	2,937
Width	1,625
Height	1,317
Area	5.0m ²
Volume	6.7m ³
Width (between wheel housings)	1,220
Side sliding door	
Width	1,010
Height	1,253
Tailgate	
Width	1,446
Height	1,262
Turning circle (wall to wall)	13.2m

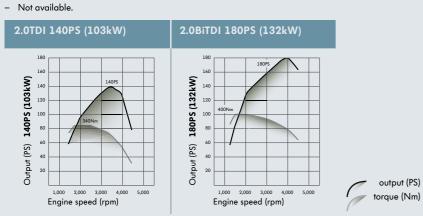
Dimensions in mm unless otherwise indicated.



Caravelle

	2.0TDI 140PS	2.0BiTDI 180PS	
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, bi-turbo with intercooler	
Mixture preparation/injection method	Common-rail direct injection	BiTurbo common-rail direct injection	
EU exhaust emission standard	EURO 5	EURO 5	
No. of cylinders	4	4	
Cubic capacity	1,968cc	1,968cc	
Output, PS at rpm	140 at 3,500	180 at 4,000	
Torque, max. Nm/rpm	340/1,750-2,500	400/1,500-2,000	
Diesel Particulate Filter (DPF)	•	•	
6-speed manual gearbox	•	•	
7-speed auto DSG	•	•	
Front-wheel drive	•	•	
4MOTION [®] all-wheel drive	-	•	
Electrics			
Alternator	180A	180A	
Battery – SE	61Ah (330A)	61Ah (330A)	
Battery – Executive	95Ah (450A)	95Ah (450A)	

Available.





Fuel consumption and performance

Engin	e	Urban mpg (l/100km) ¹	Extra-urban mpg (l/100km) ¹	Combined mpg (l/100km) ¹	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO ₂ emissions (g/km)
Carav	velle short and long wheelbase						
SE &	2.0TDI 140PS	28.8 (9.8)	43.5 (6.5)	36.7 (7.7)	14.2	107	203
Exec	2.0TDI 140PS DSG	27.2 (10.4)	40.9 (6.9)	34.4 (8.2)	14.7	107	216
	2.0Bitdi 180PS	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	11.4	119	205
	2.0Bitdi 180PS DSG	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	11.3	119	214
	2.0Bitdi 180PS 4Motion®*	25.4 (11.1)	37.7 (7.5)	32.1 (8.8)	11.8	117	232

output (PS)

1 With 50% payload and 80 litre fuel tank capacity.

Please contact your Van Centre for full details on availability.

Transporter shuttle

Exterior

80-litre lockable	e fuel tank
Electrically adju	stable and heated exterior mirrors:
– Convex on pa	ssenger's side
 Aspherical on 	driver's side
Front and rear o	ıxle:
– Anti-roll bars,	front and rear
– Front MacPhe	rson strut suspension
– Independent s	uspension
– Rear miniblocl	k springs
– Telescopic sho	ck absorbers
Front and rear t	owing eyes
Heat reflective g	alass
Jack and tool kit	t with steel spare wheel
Side sliding doo	rs on both sides with sliding windows
Steel wheels:	16" x 6.5J (on 84PS, 102PS and 140PS engines)
	17" x 7J (on 180PS engines)
Tyres:	205/65 R16C (on 84PS and 102PS engines)
	215/65 R16C (on 140PS engines)
	235/55 R17 (on 180PS engines)
Tailgate with he	ated rear window and wash/wipe system

Interior

Cab area:

2 12V sockets

- 2 folding and pivoted sun visors with vanity mirrors
- Dash-mounted gear lever
- Digital clock
- Dimmable dashboard illumination
- Driver and passenger grab handles on A-pillars
- Driver and passenger seats with height, lumbar, reach and rake adjustment and armrests
- Electric windows
- Interior light (including 2 reading lights)
- Manually controlled heating with dust and pollen filter
- and air recirculation
- Power steering
- RCD 210 radio/single CD player with 2 speakers

Rev counter Storage:

- 2 storage compartments in dash panel beneath outer air vents
- 2 storage compartments in driver's door
- 2 storage compartments in passenger door
- Drinks holder
- Lockable glove compartment
- Open storage compartment in dash panel including mobile phone holder
- Overhead storage
- Storage compartments in outer side of driver and
- passenger seats
- Storage net on lower dash passenger side
- Sunglasses holder in roof Up and downshift gear indicator

Rear:

- 2 interior lights
- 2-seat bench (right) and separate seat (left) in 1st row
- 3-seat bench in 2nd row





RCD 210 Radio/CD player MP3 compatible audio system features an easy-to-read screen and four speakers



Driver and passenger airbags Nothing is more important than your safety, so these are fitted as standard



Electronic Stability Programme This safety feature senses wheel slip and helps prevent skids before they happen



Daytime running lights This safety feature makes sure you can always see and be seen by other drivers

Ashtray



Standard features (continued)

Transporter shuttle

Safety and security
3rd brake light
ABS: Anti-lock Braking System
Alarm with interior monitoring and tow-away protection (includes deactivation switch)
Automatic hazard lights activation under emergency braking
Breaksafe steering-wheel lock
Childlocks in rear
Driver and passenger (with deactivation) airbags
Driver seatbelt warning signal
Dual-tone horn
EBC: Engine Braking Control
EBD: Electronic Brakeforce Distribution
Electronic immobiliser 'Transponder'
ESP: Electronic Stabilisation Programme
Halogen main headlights with range control and daytime running function
Height-adjustable and tensioning seatbelts for outer front seats
Height-adjustable head restraints
Reach and height-adjustable safety steering column
Hydraulic brake system with ventilated disc brakes
ISOFIX child seat mountings in 2 seat bench in 1st row
Rear door interior release lever
Rear fog light
Rear-view mirror with anti-dazzle function
Remote central locking with deadlocks, internal locking button and 2 remote keys
TCS: Traction Control System
Three-point inertia reel seatbelts for all seats
Warning buzzer for lights left on
Windscreen wiper with 2-speed operation, variable intermittent delay and wash/wipe system

Model specific features

Shuttle S	٢.
Black centre wheel caps	11
Grey bumpers	
Rubber floor covering	C
Tasamo fabric seat covers	<u>ء</u>

Shuttle SE

Shulle SE
As Shuttle S, except:
Body-coloured bumpers
Carpet floor covering
Chrome trim on radiator grille
Full wheel trims
Manually controlled air-conditioning, dash with rear roof vents
Storage pockets on front seat backrests
Timo fabric seat covers
Upgraded roof trim in passenger compartment





Transporter shuttle

	S		SE	
Model specific options	SWB	LWB	SWB	LWB
Paint options				
Black – 9000	0	0	-	-
Metallic and pearl	0	0	0	0
Electrical				
Trip computer – included with satellite navigation (S models only)	0	0	٠	•
Heating and ventilation	1			
Air-conditioning pack B – Climatic manually controlled air-conditioning with dust and pollen filter and air recirculation, dash with rear roof vents ¹	0	0	•	•
Air-conditioning pack C – Climatic manually controlled air-conditioning with dust and pollen filter and air recirculation, front and rear ¹	_	-	0	0
1 Uprated alternator: 140A on 84/102PS engines, 180A on 140/180PS engines.				
Safety and security				
Lane change assist – includes visibility pack B, cruise control and				
trip computer (S SWB, only with mirrors – electrically folding, not with rear door pack C)	0	_	_	_
Lane change assist – includes visibility pack B and cruise control				
(SE SWB, only with mirrors – electrically folding, not with rear				
door pack C)	_	_	0	-
Wheels and tyres				
Tyres – all weather (140/180PS, not with with alloy wheels	-	-	0	0
Tyres – all weather (215/65 R16 (84/100PS only)				

• Standard.

 Optional. - Not available.





Factory options – all models

Transporter shuttle



Optional on all	models
Heating and ve	ntilation
Charcoal canist	er – for ventilation system
Parking heater	A – with timer, includes battery – second ¹
Parking heater I	B – with timer and remote control,
includes battery	- second 1
1 Battery – second: 72	Ah with dual passenger seat, 80Ah with single passenger seat.
Safety and secu	Jrity
Airbag pack A	– side and front curtain airbag
(not with seat po	ack E)
Airbag pack B -	– side, front and rear curtain airbag
(SWB models on	nly, not with seat pack E)
Fog lights - from	nt with cornering lights
Parking sensors	 – front and rear (SE models only)
Parking sensors	– rear (S models only)
Reversing came	ra A – (only with satellite navigation)
Reversing came	ra B — including rear parking sensors
(only with satelli	
Reversing came	ra C – including front and rear parking sensor
Seating, trim ar	nd upholstery
Leather pack A	- leather steering wheel, gearknob and gaiter
Leather pack B	 multi-function leather steering wheel,
gearknob and re	adio control, includes trip computer
Seat pack C – h	eated driver and front passenger seats
(on S models on	ly with air-conditioning) ¹
Seat pack D – s	wivelling driver and single passenger seats (9
with Seat pack E	i) 2
•	ual passenger seat
(not with airbag	packs or seat packs C or D)
	140A on 84/102PS engines, 180A on 140/180PS engines. seats include lumbar support and armrests but do not have height o



Sliding and tilting sunroof Electronically controlled, smooth in operation and features an integral blind

s (only with satellite navigation

S models only, not

ent

At a glance...



Airbags The head-on airbags come as standard while the side-impact ones are optional



Turning fog lights Reduce the risk of accidents by illuminating the road in the direction you're turning



Parking sensors These sensors take the stress out of wrestling with tight parking spots



Factory options – all models (continued)

Transporter shuttle

Optional on all models

Wheels and tyres
Alloy wheels – 16" x 6.5J Cartagena with 215/65 R16 tyres,
4 with steel spare (not 180PS)
Alloy wheels – 16" x 6.5J Miyato with 215/65 R16 tyres,
4 with steel spare (not 180PS)
Alloy wheels – 17" x 7J Thunder with 235/55 R17 tyres,
4 with steel spare (not with tyres – all-weather)
Alloy wheels – 18" x 8J Canberra with 255/45 R18 tyres, tyre repair kit
in lieu of spare wheel (not 84/102PS, not with spare wheel steel,
or tyres all-weather)
Tyre pressure warning light – electric (not with side doors)
Tyres – all-weather, 215/65 R16
Windows
Privacy glass – rear ¹
1 All rear and side windows from 'B' pillar back are dark tinted.



- kit (above)
- 3 Waterproof seat covers
- 4 iPod adaptor
- 5 Rear bumper cover

For the full range, ask your Van Centre for an Accessories brochure

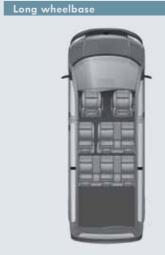






Standard 8 seat

Seat pack E





Standard 8 seat

Seat pack E

18" Canberra alloy wheels. See the back cover for the full range

What is 4MOTION[®]?

4MOTION[®] all-wheel drive reduces wheelspin in adverse conditions such as rain, snow, mud or gravel. It reacts to wheelspin in just milliseconds, sending power to the wheels with most grip, so



ensuring better roadholding and improved safety. It's available with the 140PS and 180PS engines. For even better traction, every vehicle with 4MOTION[®] also has a clever locking rear differential.

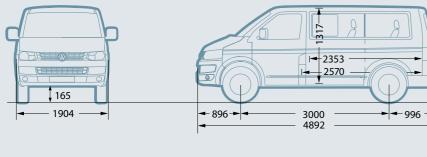


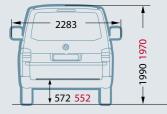
What are seat packs?

You get an eight-seat configuration as standard (top left), or you can add different seat pack options that can take the capacity up to nine. Choose between single or dual front passenger seats, heated front seats and a swivelling driver seat.



Transporter shuttle – short wheelbase





	<u></u>	
		1244
	U	

Wheelbase	3,000
Passenger compartment	
Length	2,570
Width	1,692
Height	1,317
Area	4.3m ²
Volume	5.8m ³
Width (between wheel housings)	1,244
Side sliding door	
Width	1,020
Height	1,268
Tailgate	
Width	1,486
Height	1,295
Turning circle (wall to wall)	11.9m
Luggage space (seat-back to tailg	ate)
1st rear row	1,339
2nd rear row	505

☐ Indicates SE dimensions, where different. Dimensions in mm unless otherwise indicated.

	el, s vehicle Jht (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight† (kg)	Payload † (kg)
Shut	tle S shor	t wheelbase					
T30	3,000	2.0TDI 84PS	1,500 / 1,575	2,200 / 750	4,800	2,104	896
	3,000	2.0TDI 102PS	1,500 / 1,575	2,200 / 750	4,900	2,104	896
	3,000	2.0TDI 140PS	1,550 / 1,575	2,500 / 750	5,200	2,141	859
	3,000	2.0TDI 140PS DSG	1,550 / 1,575	2,500 / 750	5,300	2,153	847
Shut	Shuttle SE short wheelbase						
T30	3,000	2.0TDI 102PS	1,500 / 1,575	2,200 / 750	4,900	2,123	877
	3,000	2.0TDI 140PS	1,550 / 1,575	2,500 / 750	5,200	2,159	841
	3,000	2.0TDI 140PS DSG	1,550 / 1,575	2,500 / 750	5,300	2,171	829
	3,000	2.0Bitdl 180PS	1,550 / 1,575	2,500 / 750	5,200	2,205	795

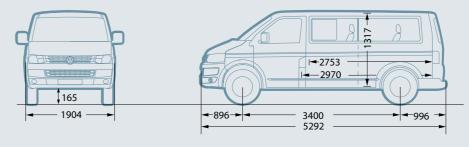
Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

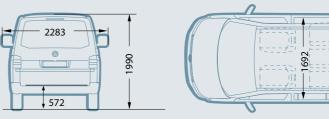
Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight - unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Transporter shuttle – long wheelbase





Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload [†] (kg)	
Shuttle S long	y wheelbase						
T30 3,000	2.0TDI 84PS	1,525 / 1,600	2,200 / 750	4,800	2,169	831	
3,000	2.0TDI 102PS	1,525 / 1,600	2,200 / 750	4,900	2,169	831	
3,000	2.0TDI 140PS	1,575 / 1,600	2,500 / 750	5,200	2,205	795	
3,000	2.0TDI 140PS DSG	1,575 / 1,600	2,600 / 750	5,300	2,217	783	
Shuttle SE lor	Shuttle SE long wheelbase						
T30 3,000	2.0TDI 102PS	1,525 / 1,600	2,200 / 750	4,900	2,189	811	
3,000	2.0TDI 140PS	1,575 / 1,600	2,500 / 750	5,200	2,225	775	
3,000	2.0TDI 140PS DSG	1,575 / 1,600	2,600 / 750	5,300	2,237	763	
3,000	2.0Bitdi 180PS	1,575 / 1,600	2,500 / 750	5,200	2,271	729	

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars). Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads. † Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight. Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.



Wheelbase	3,400		
Passenger compartment	-,		
Length	2,970		
Width	1,692		
Height	1,317		
Area	5.0m ²		
Volume	6.7m ³		
Width (between wheel housings)	1,244		
Side sliding door			
Width	1,020		
Height	1,268		
Tailgate			
Width	1,486		
Height	1,295		
Turning circle (wall to wall)	13.2m		
Luggage space (seat-back to tailgate)			
lst rear row	1,739		
2nd rear row	905		

Dimensions in mm unless otherwise indicated.



Transporter shuttle

	2.0TDI 84PS 2.0TDI 102PS 2.0TDI 140PS		2.0TDI 140PS	2.0BiTDI 180PS		
Engine type	Diesel, transverse, wa tur	Diesel, transverse, water-cooled, in-line, bi-turbo with intercooler				
Mixture preparation/injection method	C	Common-rail direct injection				
EU exhaust emission standard		EURO 5		EURO 5		
No. of cylinders		4				
Cubic capacity		1,968cc		1,968cc		
Output, PS at rpm	84 at 3,500	84 at 3,500 102 at 3,500 140 at 3,500				
Torque, max. Nm/rpm	220/1,250-2,500	250/1,500-2,500	340/1,750-2,500	400/1,500-2,000		
Diesel Particulate Filter (DPF)	•	•	•	•		
5-speed manual gearbox	•	•	-	-		
6-speed manual gearbox	-	-	•	•		
7-speed auto DSG	-	-	•	-		
Front-wheel drive	• • •			•		
Electrics						
Alternator – Shuttle S	140A			-		
Alternator – Shuttle SE	– 180A			180A		
Battery	61Ah (330A)			61Ah (330A)		



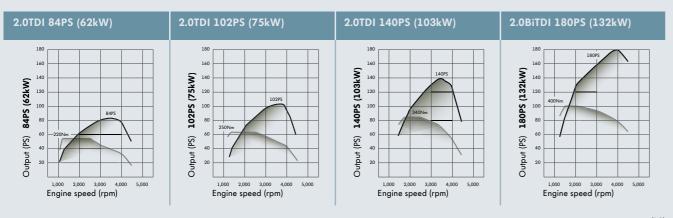
Transporter shuttle

Engine	Urban mpg (l/100km) ¹	Extra-urban mpg (l/100km) ¹	Combined mpg (l/100km) ¹	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO ₂ emissions (g/km)
Shuttle short and long wheelbase						
S & SE 2.0TDI 84PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	22.2	91	193
2.0TDI 102PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	17.9	98	193
2.0TDI 140PS	28.8 (9.8)	43.5 (6.5)	36.7 (7.7)	14.2	107	198
2.0TDI 140PS DSG	27.2 (10.4)	40.9 (6.9)	34.4 (8.2)	14.7	107	211
2.0Bitdi 180PS	29.4 (9.6)	43.5 (6.5)	37.2 (7.6)	11.4	119	199

1 With 50% payload and 80 litre fuel tank capacity.

Available.

Not available



output (PS) torque (Nm)

What is DSG?

Direct Shift Gearbox operates with two automatic clutches while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.



Standard features

Transporter window van

Exterior						
80-litre lockable	80-litre lockable fuel tank					
Black wheel centre caps						
Door mirrors, el	ectrically heated and adjustable					
Front and rear o	xle:					
– Anti-roll bars,	front and rear					
– Front MacPhe	rson strut suspension					
– Independent s	uspension					
– Rear miniblocl	k springs					
– Telescopic sho	ck absorbers					
Front and rear t	owing eyes					
Galvanised full	steel body					
Grey bumpers						
Heat reflective g	glass					
Steel wheels:	16" x 6.5J (on 84PS, 102PS					
	and 140PS engines)					
	17" x 7J (on 180PS engines)					
Tyres:	205/65 R16C (on 84PS, 102PS					
	and 140PS engines)					
	215/60 R17 (on T32 180PS engines)					
235/55 R17 (on 180PS engines)						
Tyre repair kit	Tyre repair kit					
Tailgate with he	ated rear window and wash/wipe system					

Cab area:
12V socket
2 folding and pivoted sun visors
Dash mounted gear lever
Digital clock
Driver's seat with height, lumbar, reach and rake adjustment
Electric front windows
Interior light
Manually controlled heating system with dust and pollen filter
and air recirculation
Place fabric seat covers
Power steering
RCD 210 radio/single CD player with 2 speakers
Rear-view mirror with anti-dazzle function

Rev counter

Rubber floor covering

- Single passenger seat with reach and rake adjustment Storage:
- 2 storage compartments in dash panel
- 2 storage compartments in driver's door
- 2 storage compartments in passenger door
- Drinks holder
- Lockable alove compartment
- Open storage compartment in dash panel including mobile phone holder
- Overhead storage
- Storage net on lower dash passenger side
- Up and downshift gear indicator

Interior (continued)
Rear:
2 door-activated interior lights
Ashtray
Childlocks (not on optional unglazed rear doors)
Fixed side windows
Interior entry step
Rear-door interior release lever
Rubber floor covering
Side sliding door on left

Safety and security

3rd brake light
ABS: Anti-lock Braking System
Automatic hazard lights activation under emergency braking
Breaksafe steering-wheel lock
Driver and passenger (with deactivation) airbag
Driver seatbelt warning signal
EBD: Electronic Brakeforce Distribution
Electronic immobiliser Transponder
ESP: Electronic Stabilisation Programme
Halogen main headlights with range control and daytime
running function
Height-adjustable head restraints
Height-adjustable, tensioning seatbelts for outer cab seats
Reach and height-adjustable safety steering column
Hill hold control
Hydraulic brake system with ventilated disc brakes
Rear differential lock (4MOTION® only)
Rear fog light
Remote central locking with deadlocks and internal locking
button (1 fixed and 2 folding remote keys)
3-point inertia reel seatbelts for all seats
TCS: Traction Control System (not 4MOTION®)





Transporter window van

Model specific option

Body and chassis

- **Roof pack A** medium, white (not with alarm pack B.
- roof load rack preparation, sunroof or air-conditioning pack C) **Roof pack B** – medium, body-coloured (not with alarm pack B,
- roof load rack preparation, sunroof or air-conditioning pack C)¹ Roof pack C - high, white, includes high rear wing doors without windows (not with alarm pack B, roof load rack preparation,
- sunroof, air-conditioning pack C or side door packs B or C)² Roof pack D - high, body-coloured, includes high rear wing doors without windows (not with alarm pack B, roof load rack preparation sunroof, air-conditioning pack C or side door packs B or C)¹
- Roof pack E high, white, includes high rear wing doors with heated rear windows and wash/wipe (not with alarm pack B, privacy glass, roof load rack preparation, sunroof, air-conditioning pack C or side door packs B or C)

Roof pack F - high, body-coloured, includes high rear wing doors with heated rear windows and wash/wipe (not with alarm pack B, privacy glass, roof load rack preparation, sunroof, air-conditioning pack C or side door packs B or C)¹

1 Please confirm colour availability with your Volkswagen Van Centre. 2 Vehicles without through vision do not have a central rear-view mirror.

Wheels and tyres

- Alloy wheels 16" x 6.5J Cartagena with 215/65 R16 tyres, (not 180PS or T32 models)
- Alloy wheels 16" x 6.5J Miyato with 215/65 R16 tyres,
- (not with 180PS or T32 models)
- Alloy wheels 17" x 7J Thunder with 235/55 R17 tyres (not with tyres - all-weather or T32 models)
- Alloy wheels 18" x 8J Canberra with 255/45 R18 tyres (140PS and 180PS engines only, not with spare wheel - steel, or tyres – all-weather or T32 models)
- Spare wheel steel (not with alloy wheels 'Canberra')
- Tyre pressure warning light (not with roof ventilation/extraction or side door pack E)
- Tyres all-weather (not with alloy wheels) ¹

1 All-weather tyres are standard on LWB T32 180PS TDI.

Standard.

- Optional.
- Not available

17" Thunder alloy wheels. See the back cover for the full range



	SWB		LV	VB
	т30	T32	т30	T32
	0	_	0	0
	0	_	0	0
			0	0
n,		_		
	-	-	0	0
I	_	_	0	0
I	_	_	0	0
				-
	0	_	0	_
	0		0	
		_		
	0	_	0	_
	0	_ 0	0	0
		0		





Sliding and tilting sunroof Electronically controlled, smooth in operation, featuring an integral blind



Climatic air-conditioning Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system

Did you know? If you need more space you can choose a roof pack with medium or high roof







Factory options – all models

Transporter window van

	At a glance.
Optional on all models	
Paint options	
Metallic and pearl	Provide Statements
Black – 9000	And in case of the local division of the loc
Danish blue – 9506	and the second design of the s
Grey white – 9904	
Stone blue – 9544	
Audio and communications	
Radio upgrade – RCD 310, single CD/radio, MP3 file	
compatible with AUX-IN and 4 speakers	RCD 310 Radio / CD pla
Radio upgrade with DAB – RCD 310, single CD/radio, MP3 file	MP3 compatible via an inbuilt A
compatible with AUX-IN and 4 speakers	socket, it plays through four spec
Satellite navigation A – CD colour screen, includes trip	
computer (only with radio upgrade) and radio upgrade RCD 310, MP3	
compatible with AUX-IN and 4 speakers (not with digital radio) ^{1, 2}	
Satellite navigation B – DVD colour touch screen, includes trip	
computer, AUX-IN and 4 speakers (not with digital radio) ^{1, 2}	134 0 1
 Battery uprated to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines. Satellite navigation A and B: Replaces radio/in-dash CD player, includes RDS radio function with single CD and CD changer control, where fitted (audio CDs cannot be played when using navigation disc). 	
Body and chassis	Trengarter
Appearance pack – electrically adjustable, heated, folding and	- Contraction of the local division of the l
body-coloured mirrors and body-coloured bumpers (not with Electric pack A and B)	
Mud flaps – front and rear	Appearance pack
Rear doors – 250° hinges	Why not go for stylish body-colo bumpers and electric mirrors?
(LWB only with rear door packs C or D or high roof packs)	bumpers and electric mirrors?
Rear door pack B – tailgate without window	
(not with high roof packs) 1	
Rear door pack C – wing doors with heated rear windows	
and wash/wipe (included with roof packs E and F)	
Rear door pack D — wing doors without windows	
(included with roof packs C and D) ¹	
Roof load rack preparation (not with medium or high roof packs)	
Side door pack A – right only (no left door), manual	
(not with seat packs K, L or M or sunroof)	
Side door pack B – left and right, manual (not with high roof packs)	
Side door pack C – left and right, power latching (only with air-conditioning	Folding door mirrors
pack B or C, not with air-conditioning pack A, alarm packs,	For protection when you're parke
high roof packs or tyre pressure warning light)	you need to squeeze into tight sp
Towbar – fixed ball with 13-pin socket ² Towbar – removable ball with 13-pin socket ²	
· ·	
 Vehicles without through vision do not have a central rear-view mirror. An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars. 	

Optional on all models Comfort and convenier Cab comfort pack¹ Cruise control Smoking pack – ashtray, cigarette lighter and cup holder Sunroof - glass, electric, front (not with air-conditioning pack C, roof ventilation/extraction-rear compartment, side door pack A, medium or high roof packs) Visibility pack A – headlight washers, fluid level indicator and heated washer jets Visibility pack B - rain sensor and automatic dimming rear-view mirror JX-IN 1 Tasamo fabric upholstery, carpet in cab, storage compartments in outer side of driver and passenger seats, vanity mirrors, sunglasses holder, interior light delay, 2 reading lights, instrument dimmer, grab handles on A-pillars, two-tone horn and vent on B-pillar. Alternator – uprated, 180A (not with air-conditioning pack C) Alternator/battery - uprated, 180A/450A (95Ah) (not with alarm packs or side door pack C) Battery – second (included with parking heater A and B)¹ Battery – uprated, 450A (95Ah) (not with alarm packs or side door pack C) Electric pack B – electrically heated, adjustable and folding mirrors (not with appearance pack). Electrical Interface as a new option Tachograph – digital, includes console on dash Trip computer (included with leather pack B and satellite navigation) 1 72Ah with dual passenger seat, 80Ah with single passenger seat. Heating and ventilation Air-conditioning pack A - Climatic, dash (not with rear heater or seat packs K, L or M)¹ Air-conditioning pack B – Climatic, dash with rear heater² Air-conditioning pack C – Climatic, dash and rear, with rear heater and rear roof vents (not with alternator – uprated, roof ventilation/extraction, sunroof or roof packs) Charcoal canister – for ventilation system Heater - rear (included with air-conditioning packs B and C, not with air-conditioning pack A) Parking heater A – with timer, includes battery – second³ Parking heater B - with timer and remote control, includes battery – second ³ Roof ventilation/extraction - rear compartment (not with alarm pack B, sunroof, air-conditioning pack C or tyre pressure warning light) Uprated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines. Uprated alternator: 140A on 84/102PS engines, 180A on 140/180PS engines. Battery – second: 72Ah with dual passenger seat, 80Ah with single passenger seat.

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Towbar

This fixed ball has a 13-pin socket that can be converted to twin 7-pin sockets

Top Transporter accessories

As well as factory options, you can also order some great extras that are supplied by your Van Centre. For example:

- 1 18" Dakar Bi-Colour alloy wheels (below)
- 2 Kenwood Multimedia system
- 3 Waterproof seat covers 4 Polished stainless steel side rails
- **5** Monster mats



For the full range, ask your Van Centre for an Accessories brochure



Transporter window van

	At a glance
Optional on all models	
Safety and security	
Airbags – side and front curtain airbags	E La La
(not with seat packs D, E or E plus)	
Alarm pack A – perimeter with back-up horn ¹	
Alarm pack B – Thatcham Category 1 with interior (cab only) and tow-away protection	
(not with medium or high roof packs or roof ventilation/extraction) ²	
Fog lights – front with cornering lights	Contraction of the second second
Lane change assist – includes visibility pack B, cruise control and	
trip computer (SWB, only with appearance pack or electric pack B,	Airbags
not with rear door packs C or D or roof packs C, D, E or F)	Head-on airbags come as standard while side-impact airbags are optional
Parking sensors – rear	while side-impact airbags are optional
Parking sensors – front and rear	
1 Battery uprated to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines.	
2 Battery uprated to 95Ah.	at a
Seating, trim and upholstery	
Leather pack A – leather steering wheel, gearknob and gaiter	<u> </u>
Leather pack B – multi-function leather steering wheel, gearknob	
and gaiter, radio control and trip computer	
Seats – leatherette upholstery	
Seats – robust upholstery (driver and front passenger seats only – rear seats	
trimmed in leatherette)	
Seat pack A – driver's comfort seat (not with seat pack D) 1	Lane change assist
Seat pack B – driver and single passenger comfort seats	Flashing LED lights in the external mirrors
(not with seat pack D) ²	warn of vehicles lurking in your blind spots
Seat pack C – heated driver and front passenger seats	
(only with air-conditioning, not with seat pack E plus) ³	
Seat pack D – swivelling driver and single passenger seats	
(not with airbags — side and front curtain or seat packs A or B) ⁴	and the second se
Seat pack E – dual passenger seat (not with airbags – side and	
front curtain)	
Seat pack E plus – dual passenger seat with fold down tray in backrest	
(not with airbags – side and front curtain or seat packs B, C or D)	
Seat pack G – 1st row, dual seat right with armrest	
(not with side door pack A) ⁵	
Seat pack H – 1st row, single seat left with dual seat right	
(not with side door pack A) ⁵	Parking sensors
Seat pack J – 1st row, 3-seat bench, folding and tipping	Ultrasonic pulses become warning beeps as you manoeuvre into that tight space
Seat pack K - rear seating for 5 (2:3 layout) (only with heater	as you manoeovie mio mai ngm space
 rear or air-conditioning packs B or C, not with air-conditioning 	
pack A or side door pack A) ⁵	
Seat pack L - rear seating for 6 (3:3 layout) (not 4MOTION®)	
(only with heater – rear or air-conditioning packs B or C,	
not with air-conditioning pack A or side door pack A) ⁵	
 Comfort seat: Adds armrests (height adjustment and lumbar support standard for driver's seat). Comfort seats: Adds armrests for both front seats, passenger height adjustment and lumbar support (height adjustment and 	
lumbar support standard for driver's seat).	
 3 Uprated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines. 4 Swivel seats include lumbar support and armrests but do not have height adjustment. 	
5 Dual bench seat includes ISOFIX child seat mountings.	
Windows	
Privacy glass — rear (not with roof packs E or F) ¹	
Window pack A – sliding windows in side door and opposite,	
fixed rear side windows	
1 All rear and side windows from B-pillar back, where fitted, are dark tinted.	

Transporter window van seating options





Standard seats

Rear seat options





Seat pack G

Seat pack H



Seat pack K

Seat pack L

78

Seat pack E



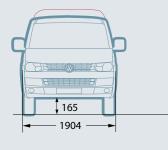


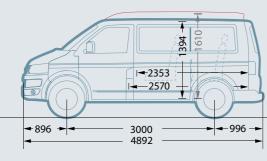


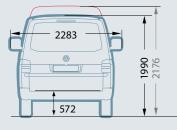
Seat pack J

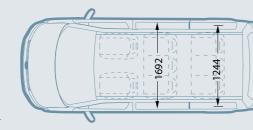


Transporter window van – short wheelbase









Roof height	Low	Med			
Wheelbase	3,000	3,000			
Passenger compart	ment				
Length	2,570	2,570			
Width	1,692	1,692			
Height	1,394	1,610			
Area	4.3m ²	4.3m ²			
Volume	5.8m ³	6.7m ³			
Width (between wheel housings)					
	1,244	1,244			
Side sliding door					
Width	1,020	1,020			
Height	1,268	1,268			
Tailgate					
Width	1,486	1,486			
Height	1,295	1,295			
Turning circle (wall	to wall)				
	11.9m	11.9m			
Load space (seat-b	ack to doors)				
1st rear row	1,339	1,339			
2nd rear row	505	505			

Indicates optional roof height.
 Dimensions in mm unless otherwise indicated.

	el, s vehicle ht (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload [†] (kg)
Wind	dow van	short wheelbase low and medium r	oof				
T30	3,000	2.0TDI 84PS	1,500 / 1,600	2,200 / 750	4,800	1,976	1,024
	3,000	2.0TDI 140PS	1,550 / 1,600	2,500 / 750	5,200	1,976	1,024
	3,000	2.0TDI 140PS DSG	1,550 / 1,600	2,500 / 750	5,300	1,976	1,024
	3,000	2.0TDI 140PS 4MOTION®	1,600 / 1,600	2,500 / 750	5,300	2,014	986
	3,000	2.0Bitdi 180PS	1,550 / 1,600	2,500 / 750	5,200	1,976	1,024
T32	3,200	2.0TDI 102PS	1,600 / 1,680	2,200 / 750	4,900	1,976	1,224
	3,200	2.0TDI 140PS	1,650 / 1,680	2,500 / 750	5,200	1,976	1,224
	3,200	2.0TDI 140PS DSG	1,650 / 1,680	2,500 / 750	5,300	1,976	1,224
	3,200	2.0TDI 140PS 4MOTION®	TBA / TBA	TBA / TBA	TBA	2,045	1,155

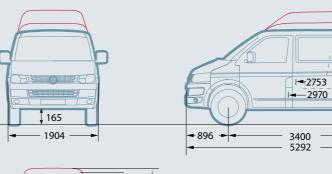
Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

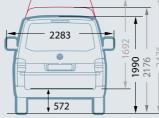
Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads.

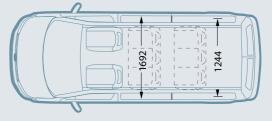
† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Transporter window van – long wheelbase

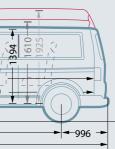






Model, gross ve weight	ehicle	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight ⁺ (kg)	Payload [†] (kg)
Windov	w van l	ong wheelbase low, medium and h	igh roof				
T30 3,	,000	2.0TDI 140PS	1,575 / 1,600	2,500 / 750	5,200	1,976	1,024
3,	,000	2.0TDI 140PS DSG	1,575 / 1,600	2,500 / 750	5,300	1,976	1,024
3,	,000	2.0TDI 140PS 4MOTION®	1,600 / 1,600	2,500 / 750	5,300	2,077	923
T32 3,	,200	2.0TDI 102PS	1,625 / 1,680	2,200 / 750	4,900	1,976	1,224
3,	,200	2.0TDI 140PS	1,675 / 1,680	2,500 / 750	5,200	1,976	1,224
3,	,200	2.0TDI 140PS 4MOTION®	TBA / TBA	TBA / TBA	TBA	2,108	1,092
3,	,200	2.0Bitdi 180PS	1,675 / 1,680	2,500 / 750	5,200	2,029	1,171

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars). Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads. † Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight. Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.



Roof height	Low	Med	High				
Wheelbase	3,400	3,400	3,400				
Passenger co	Passenger compartment						
Length	2,970	2,970	2,970				
Width	1,692	1,692	1,692				
Height	1,394	1,610	1,925				
Area	5.0m ²	5.0m ²	5.0m ²				
Volume	6.7m ³	7.8m ³	9.3m ³				
Width (betwe	en wheel	housings)					
	1,244	1,244	1,244				
Side sliding d	loor						
Width	1,020	1,020	1,020				
Height	1,268	1,268	1,268				
Tailgate							
Width	1,486	1,486	-				
Height	1,295	1,295	-				
Rear doors [†]							
Width	-	-	1,486				
Height	-	-	1,692				
Turning circle (wall to wall)							
	13.2m	13.2m	13.2m				
Load space (seat-back to doors)							
lst rear row	1,739	1,739	1,739				
2nd rear row	905	905	905				

B (1) 1

[†] High roof only available with rear doors.

Indicates optional roof height.

Dimensions in mm unless otherwise indicated.

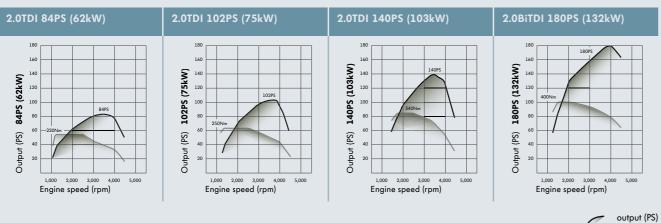


Transporter window van

	2.0TDI 84PS	2.0TDI 102PS	2.0TDI 140PS	2.0BiTDI 180PS	
Engine type	Diesel, transverse, wa tur	Diesel, transverse, water-cooled, in-line bi-turbo with intercooler			
Mixture preparation/injection method	C	Common rail direct injection			
EU exhaust emission standard		EURO 5		EURO 5	
No. of cylinders		4		4	
Cubic capacity		1,968cc		1,968cc	
Output, PS at rpm	84 at 3,500	102 at 3,500	140 at 3,500	180 at 4,000	
Torque, max. Nm/rpm	220/1,250-2,500	250/1,500-2,500	340/1,750-2,500	400/1,500-2,000	
Diesel Particulate Filter (DPF)	•	•	•	•	
5-speed manual gearbox	•	•	-	-	
6-speed manual gearbox	-	-	•	•	
7-speed auto DSG	-	-	•	-	
Front-wheel drive	•	•	•	•	
4MOTION [®] all-wheel drive	-	-	•	-	
Electrics					
Alternator (all variants)	110A			110A	
Battery		61Ah (330A)		61Ah (330A)	

Available.

Not available



torque (Nm)

What is 4MOTION®?



4MOTION[®] all-wheel drive reduces wheelspin in adverse conditions such as rain, snow, mud or gravel. It reacts to wheelspin in just milliseconds, sending power to the wheels with most grip, so ensuring better

roadholding and improved safety. It's available with the 140PS and 180PS engines. For even better traction, every vehicle with 4MOTION[®] also has a clever locking rear differential.



Transporter window van

Engine	Urban mpg (l/100km) ¹	Extra-urban mpg (l/100km) ¹	Combined mpg (l/100km) ¹	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO ₂ emissions (g/km)
Window van with low roof (T30 and	T32* short whee	lbase and long v	vheelbase)			
2.0TDI 84PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	21.1	91	193
2.0TDI 102PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	16.4	98	193
2.0TDI 140PS	29.4 (9.6)	44.8 (6.3)	37.7 (7.5)	13.1	107	214
2.0TDI 140PS DSG	27.7 (10.2)	42.2 (6.7)	35.3 (8.0)	13.0	107	211
2.0TDI 140PS 4MOTION®	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	13.6	106	214
2.0Bitdi 180PS	29.4 (9.6)	43.5 (6.5)	37.2 (7.6)	10.3	119	197
Window van with medium roof (T30	and T32* short v	vheelbase and lo	ong wheelbase)			
2.0TDI 84PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	21.2	88	193
2.0TDI 102PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	16.5	94	193
2.0TDI 140PS	29.4 (9.6)	44.8 (6.3)	37.7 (7.5)	13.2	104	214
2.0TDI 140PS DSG	27.7 (10.2)	42.2 (6.7)	35.3 (8.0)	13.1	103	211
2.0TDI 140PS 4MOTION®	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	13.7	102	214
2.0Bitdi 180PS	29.7 (9.5)	44.1 (6.4)	37.7 (7.5)	10.4	114	197
Window van with high roof (T30 and	T32* short whee	elbase and long	wheelbase)			
2.0TDI 102PS	29.4 (9.6)	42.2 (6.7)	36.7 (7.7)	16.6	90	203
2.0TDI 140PS	28.2 (10.0)	42.2 (6.7)	35.8 (7.9)	13.4	100	208
2.0TDI 140PS DSG	27.7 (10.2)	39.2 (7.2)	34.0 (8.3)	13.3	99	219
2.0TDI 140PS 4MOTION®	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	14.1	98	221
2.0Bitdi 180PS	29.7 (9.5)	41.5 (6.8)	36.2 (7.8)	10.7	109	205

* 84PS not available on T32 models.

1 With 50% payload and 80-litre fuel tank capacity.

What is DSG?

Direct Shift Gearbox operates with two automatic clutches while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stopstart city work, making life much easier for the driver.





Checklist

KEEP A TRACK OF YOUR VAN AS YOU BUILD IT

Vehicle (eg: Caravelle,	Transporter shuttle)
-------------------------	----------------------

Model (eg: Executive SWB, T30 SE LWB...)

Engine spec (eg: 2.0TDI 84PS...)

Wheelbase (eg: short, long...)

Roof height (eg: low, medium, high...)

Colour (eg: Candy White, Indian Blue...)

Upholstery (eg: Classic Grey, Leatherette Classic Grey...)

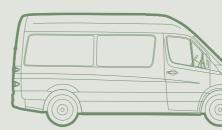
Options (eg: Lane change assist...)

Accessories (eg: iPod adapter, roof bar set...)

Notes

The Crafter range

Crafter window van



Here's where you find out all the details you need to choose your vehicle

Model	Engine	Gearbox
CR35 MWB	2.0TDI 109PS	6-spd man
CR35 MWB	2.0TDI 136PS	6-spd man
CR35 LWB	2.0TDI 109PS	6-spd man
CR35 LWB	2.0TDI 136PS	6-spd man

MWB: medium wheelbase. LWB: long wheelbas



Crafter window van

Exterior
75-litre fuel tank with lockable cap
Black bumpers with integrated front step
Black wheel centre caps
Externally adjustable external convex mirrors with indicators Front and rear axle:
- Anti-roll bar, front
 Front transverse leaf spring independent suspension
 Rear rigid axle with leaf springs – single leaf
- Telescopic shock absorbers
Front and rear towing eyes
Lateral side marker lights (LWB only)
Sheet steel flooring
Side sliding door on left
Wheels and tyres:
– Steel wheels: 16" x 6.5J
- Rear wheels: single
- Tyres: 235/65 R16C
- Tyre repair kit and compressor
Full-size spare wheel (tyre repair kit available as option)
Windows – fixed left and right
Unglazed rear wing doors
ongrazou rour ning aboro
Interior
Interior
Interior Cab area:
Interior Cab area: 2 folding and pivoted sun visors
Interior Cab area: 2 folding and pivoted sun visors 12V socket
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights)
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step Load lashing srings – 2 on B-pillar
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step Load lashing srings – 2 on B-pillar Load lashing rings – floor mounted (MWB: 8; LWB: 10)
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step Load lashing srings – 2 on B-pillar Load lashing rings – floor mounted (MWB: 8; LWB: 10) Manually controlled heating system with
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step Load lashing srings – 2 on B-pillar Load lashing rings – floor mounted (MWB: 8; LWB: 10) Manually controlled heating system with charcoal filter and air recirculation
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step Load lashing srings – 2 on B-pillar Load lashing rings – floor mounted (MWB: 8; LWB: 10) Manually controlled heating system with charcoal filter and air recirculation Power steering
Interior Cab area: 2 folding and pivoted sun visors 12V socket Digital clock Dimmable dashboard illumination Dual passenger seat with storage box and folding tray in backrest Driver's seat with height, reach and rake adjustment Electric windows Grab handles Interior light (including 2 reading lights) Interior side-door entry step Load lashing rings – 2 on B-pillar Load lashing rings – floor mounted (MWB: 8; LWB: 10) Manually controlled heating system with charcoal filter and air recirculation Power steering Radio/single CD player, MP3 compatible with 5 speakers

Storage: - 5 drinks holders - Document holder on centre console - Glove compartment – Overhead storage (max load 5kg) - Storage compartment in right step - Storage compartments (open and closed) in doors - Storage tray in centre console Storage tray on dashboard Tasamo fabric seat covers – Anthracite Rear area: Door-activated interior lighting Interior entry step Rear door interior release lever Safety and security 3-point inertia reel seat belts for all seats ABS: Anti-lock Braking System Automatic hazard lights activation under emergency braking Brake pad wear, failure and fluid level indicators Driver's airbag EBA: Electronic Brake Assist EBD: Electronic Brakeforce Distribution EDL: Electronic Differential Lock ESP: Electronic Stabilisation Programme – load adjusting Electronic steering wheel lock Engine immobiliser Transponder Halogen main headlights with headlight range control Height-adjustable head restraints Height-adjustable seat belts for all outer cab seats Hydraulic brake system with front ventilated and rear solid disc brakes Parking brake Parking lights (MWB only) Rear fog light Rear-view mirror with anti-dazzle function Remote central locking with 2 remote keys Seat belt warning light for driver TCS: Traction Control System Thatcham Category 1 alarm with interior (front and rear) and tow-away protection and back-up horn Third brake light Warning buzzer for lights left on Windscreen wiper with variable intermittent delay and wash/wipe system



17" Hedemora alloy wheels. See the back cover for the full range

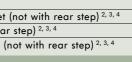


Factory options – all models

Crafter window van

Optional on all model	S
Paint options	
Grey White – T7T7	
Deep Black – 3092	
Danish Blue — 9506	
Night Black Pearl – Ge	6G6
Mistral Blue Pearl – 21	E2E
Tibet Red Pearl – 9E9E	
Oxide Silver Metallic -	- Q5Q5
Audio and communico	ations
	- colour screen with arrow navigation (CD)
and Bluetooth function	· · · · · · · · · · · · · · · · · · ·
	 – colour screen with map navigation (DVD)
and Bluetooth function	· · · ·
	 – (standard with satellite navigation)
Body and chassis	
Nud flaps – front	
Nud flaps – front and	rear
Rear doors – 270° hin	
	f (not with LWB or air conditioning pack B)
Roof rack preparation	
	ot with step – rear, full width)
	(not with parking sensors – front and rear,
towbars or spear whee	· · · · · · · · · · · · · · · · · · ·
Step – rear, in bumper	
	, includes side marker lights
(not with towbar)	,
Towbar pack A – prep	aration, with socket ²
	aration with bracket, socket and cable ^{2, 3}
	g weight 2.0t) – fixed ball with 13-pin socke
	g weight 2.0t) – removable ball (not with red
	weight 2.0t) – jaw type with 13-pin socket
 Has only 1 front towing eye or In most circumstances, for corr 	n CR35 models. nmercial use, a tachograph will be required when towing equip
3 Only one front towing eye.	
	Volkswagen Van Centres, to allow connection to twin 7-pin sock
Comfort and convenie	ence
Cruise control	
	cluded with visibility pack)
	nt and reach adjustable
-	-function, includes trip computer
(included with satellite	
	not with battery – uprated)
	external (included with air-conditioning,
	cks and steering wheel – multi-function)
	ensor, headlight washers
and automatic light ser	nsor
Electrical	
	with air conditioning pack B, heated windscr
Electric mirrors – heate	
	(only with visibility pack, not with battery up

Heated windscreen - (only with visibility pack, not with battery uprated)



nent is fitted.

reen, tachograph – digital)

At a glance...



Towbar

Fit a fixed (or removable) ball or jaw-type and you can haul an extra two tonnes



Headlight washers Make sure your beam is strong even when driving on wet, muddy roads



Multi-function steering wheel With a range of controls at your fingertips there's no need to let go of the wheel



Reversing camera The bird's-eye rear-view this gives you takes the strain and worry out of parking



Factory options – all models

Crafter window van

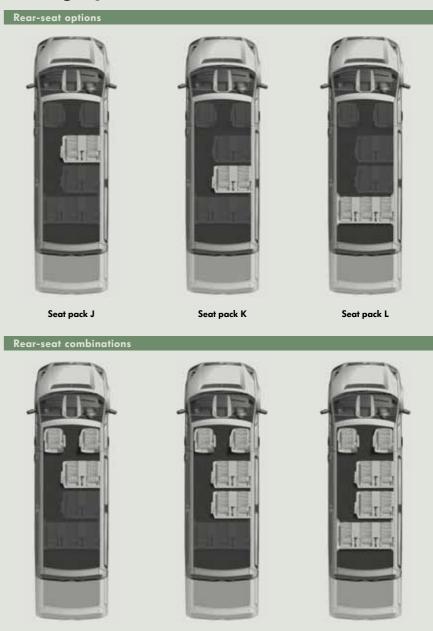
Optional on all models	Top Crafter accessories
Engine and transmission	As well as factory option
Speed limiter: 90km/h	can also order some g
Speed limiter: 100km/h	extras that are supplied
Speed limiter: 120km/h	your Van Centre. For e
Heating and ventilation	1 Front rubber mats (be
Air conditioning pack A – Climatic, includes temperature display, external	2 Bluetooth [®] Touch Pl
Air conditioning pack B – Climatic, includes temperature display, external and 2nd	3 Rear parking aid
evaporator on the roof (for passenger compartment) (not with roof pack A)	o keur purking ulu
Safety and security	
Airbag pack A – passenger	
Airbag pack B – passenger, side and front curtain airbags	
(only with seat packs B or D)	
Airbag pack C – side airbag driver's side only (not with airbag pack A or B)	T
Fog lights – front, integrated in bumper	
Keys – 2 additional keys	
Tyre pressure warning light	
Parking brake – hill hold control	For the full range, ask you
Reversing system – acoustic warning	Centre for an Accessories
Reversing system – acoustic warning with deactivation	
Parking sensors – front and rear (only with electric mirrors)	
Reversing camera – includes 7" monitor on dashboard (not with parking sensors)	
Reversing camera with front and rear parking sensors – includes 7" monitor	Turn to the b
	Turn to the be
Reversing camera with front and rear parking sensors – includes 7" monitor	
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support	Turn to the be cover for the
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest	cover for the
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support Seat pack C – driver only with suspension and lumbar support	cover for the full range of
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat	cover for the full range of
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest	cover for the
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat	cover for the full range of available
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack H – heated driver and front passenger seat	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack H – heated driver and front passenger seat Seat pack J – 1st rear row – 2 seat bench	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack H – heated driver and front passenger seat Seat pack J – 1st rear row – 2 seat bench Seat pack K – 2nd rear row – 2 seat bench	cover for the full range of available
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width)Seating, trim and upholsterySeat pack A – driver's seat with lumbar supportSeat pack A – driver's seat with lumbar supportSeat pack C – driver and single passenger seat with lumbar supportSeat pack C – driver and single passenger seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatSeat pack J – last rear row – 2 seat benchSeat pack K – 2nd rear row – 2 seat benchSeat pack K – 3rd rear row – 3 seat bench	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width)Seating, trim and upholsterySeat pack A – driver's seat with lumbar supportSeat pack A – driver's seat with lumbar supportSeat pack C – driver and single passenger seat with lumbar supportSeat pack C – driver only with suspension and lumbar supportSeat pack D – driver and single passenger seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatSeat pack G – heated driver's seatSeat pack J – 1st rear row – 2 seat benchSeat pack K – 2nd rear row – 2 seat benchSeat pack L – 3rd rear row – 3 seat benchSeat pack M – swivelling driver and single passenger seats,	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width)Seating, trim and upholsterySeat pack A – driver's seat with lumbar supportSeat pack B – driver and single passenger seat with lumbar support and inner armrestSeat pack C – driver only with suspension and lumbar supportSeat pack D – driver and single passenger seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatSeat pack H – heated driver and front passenger seatSeat pack J – 1st rear row – 2 seat benchSeat pack L – 3rd rear row – 3 seat benchSeat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D)	cover for the full range of available colours and
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Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width)Seating, trim and upholsterySeat pack A – driver's seat with lumbar supportSeat pack A – driver and single passenger seat with lumbar support and inner armrestSeat pack C – driver and single passenger seat with lumbar supportSeat pack C – driver and single passenger seatwith suspension and lumbar supportSeat pack C – driver and single passenger seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatSeat pack G – heated driver and front passenger seatSeat pack J – 1st rear row – 2 seat benchSeat pack K – 2nd rear row – 2 seat benchSeat pack K – 2nd rear row – 2 seat benchSeat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D)Wheels and tyresAlloy wheels – 16" Altamont with 235/65 R16C tyres	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width)Seating, trim and upholsterySeat pack A – driver's seat with lumbar supportSeat pack B – driver and single passenger seat with lumbar support and inner armrestSeat pack C – driver only with suspension and lumbar supportSeat pack D – driver and single passenger seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatSeat pack J – lst rear row – 2 seat benchSeat pack L – 3rd rear row – 2 seat benchSeat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D)Wheels and tyresAlloy wheels – 16" Altamont with 235/65 R16C tyresAlloy wheels – 17" Hedemora with 235/60 R17C tyres	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width)Seating, trim and upholsterySeat pack A – driver's seat with lumbar supportSeat pack B – driver and single passenger seat with lumbar support and inner armrestSeat pack C – driver only with suspension and lumbar supportSeat pack D – driver and single passenger seatwith suspension, lumbar support and inner armrestSeat pack G – heated driver's seatSeat pack J – 1st rear row – 2 seat benchSeat pack L – 3rd rear row – 2 seat benchSeat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D)Wheels and tyresAlloy wheels – 16" Altamont with 235/65 R16C tyresAlloy wheels – 17" Hedemora with 235/60 R17C tyresTyres – all-weather (for steel wheels only)	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack J – 1st rear row – 2 seat bench Seat pack L – 3rd rear row – 2 seat bench Seat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D) Wheels and tyres Alloy wheels – 16" Altamont with 235/65 R16C tyres Alloy wheels – 17" Hedemora with 235/60 R17C tyres Tyres – all-weather (for steel wheels only) Spare wheel – steel	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack H – heated driver and front passenger seat Seat pack K – 2nd rear row – 2 seat bench Seat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D) Wheels and tyres Alloy wheels – 16" Altamont with 235/65 R16C tyres Alloy wheels – 17" Hedemora with 235/60 R17C tyres Tyres – all-weather (for steel wheels only) Spare wheel – steel Windows	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack J – 1st rear row – 2 seat bench Seat pack K – 2nd rear row – 2 seat bench Seat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D) Wheels and tyres Alloy wheels – 16" Altamont with 235/65 R16C tyres Alloy wheels – 17" Hedemora with 235/60 R17C tyres Tyres – all-weather (for steel wheels only) Spare wheel – steel Windows Privacy glass – passenger compartment	cover for the full range of available colours and
Reversing camera with front and rear parking sensors – includes 7" monitor on dashboard (only with electric mirrors, not with step – rear, full width) Seating, trim and upholstery Seat pack A – driver's seat with lumbar support Seat pack B – driver and single passenger seat with lumbar support and inner armrest Seat pack C – driver only with suspension and lumbar support Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest Seat pack G – heated driver's seat Seat pack H – heated driver and front passenger seat Seat pack K – 2nd rear row – 2 seat bench Seat pack M – swivelling driver and single passenger seats, including folding handbrake (not with seat packs A, B, C or D) Wheels and tyres Alloy wheels – 16" Altamont with 235/65 R16C tyres Alloy wheels – 17" Hedemora with 235/60 R17C tyres Tyres – all-weather (for steel wheels only) Spare wheel – steel Windows	cover for the full range of available colours and

actory options, you der some great are supplied by entre. For example: ber mats (below) [®] Touch Phone kit king aid nge, ask your Van Accessories brochure the back for the ige of ole and tery

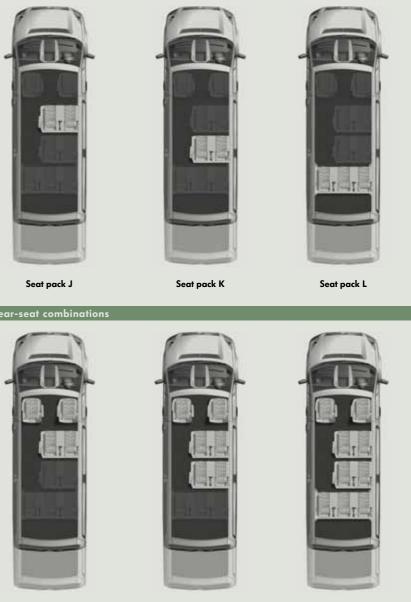
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Crafter window van seating options





Standard seats



Seat pack J

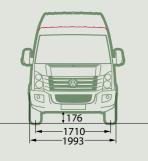
Seat packs will affect vehicle payloads. Please ask your nearest Volkswagen Van Centre for details.

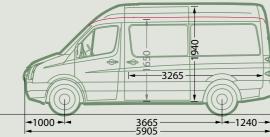
Seat pack J and K

Seat pack J, K and L



Crafter window van – medium wheelbase

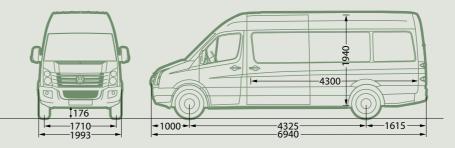


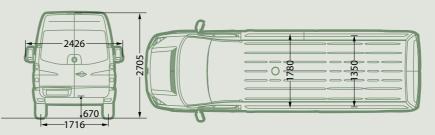


Wheelbase	3,665
Load compartment	
Volume	10.5m ³
Side sliding door	
Width	1,300
Height	1,820
Rear doors	
Width	1,565
Height	1,840
Turning circle (wall to wall)	13.6m

Indicates optional low roof height. Dimensions in mm unless otherwise indicated.

Crafter window van – long wheelbase

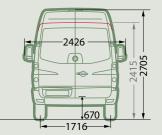


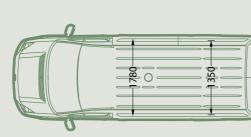


Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight ⁺ (kg)	Payload † (kg)	
Window van	Window van medium wheelbase high roof						
CR353,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,362	1,138	
	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,362	1,138	

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars). Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads. † Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight. ‡ Value not available.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.





Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/ unbraked (kg)	Gross train weight (kg)	Unladen weight [†] (kg)	Payload [†] (kg)	
Window van	Window van medium wheelbase high roof						
CR353,500	2.0TDI 109PS	1,650 / 2,250	1,650 / 2,250	5,500	2,179	1,321	
	2.0TDI 136PS	1,650 / 2,250	1,650 / 2,250	5,500	2,179	1,321	

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads.

+ Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

‡ Value not available.

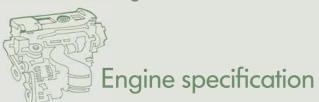
Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

"We drew up a tight specification list for the vehicle we needed, and it was the Crafter that ticked all the boxes" Matt Johnson, ShropshireLink

Wheelbase	4,325
Load compartment	
Volume	14.0m ³
Side sliding door	
Width	1,300
Height	1,820
Rear doors	
Width	1,565
Height	1,840
Turning circle (wall to wall)	15.6m

Dimensions in mm unless otherwise indicated



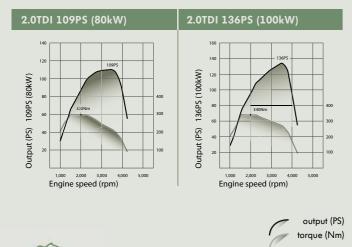


Crafter window van

	2.0TDI 109PS	2.0TDI 136PS				
No. of cylinders	4					
Cubic capacity	1,968cc					
Mixture preparation/injection method	Common-rail direct-injection diesel					
EU exhaust emission standard	EURO V and EEV ¹					
Output, PS at rpm	109 at 3,500	136 at 3,500				
Torque, max. Nm/rpm	300 at 1,500-2,250	340 at 1,575-2,250				
Diesel Particulate Filter (DPF)	•	•				
6-speed manual gearbox	•	•				
Rear-wheel drive	•	•				
Electrics						
Alternator	110A, 140A or 180A depending on optional equipment					
Battery	72Ah, 95Ah or 100Ah depending on optional equipment					

• Standard.

1 Enhanced Environmentally friendly Vehicle – the emission measure below the maximum limit for EURO V standards.





Fuel consumption and performance

Crafter window van

Engine	Urban mpg (l/100km) 1	Extra-urban mpg (l/100km) ¹	Combined mpg (l/100km) ¹	Top speed mph (where law permits)	CO ₂ emissions (g/km)			
Crafter window van medium and long wheelbases								
CR35 2.0TDI 109PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	91	226			
2.0TDI 136PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	96	226			

1 With 50% payload.

Some figures are provisional.

The figures listed apply to vehicles without optional extras.

Checklist KEEP A TRACK OF YOUR VAN AS YOU BUILD IT
Model (eg: CR35 MWB)
Engine spec (eg: 2.0TDI 109PS)
Wheelbase (eg: medium, long)
Colour (eg: Grey White)
Upholstery (eg: Timo cloth/Anthracite, Leatherette)
Options (eg: Alloy wheels)
Accessories (eg: mudflaps)
Notes

Notes

6 more good reasons to buy a Volkswagen

Keeping you on the move... plus saving you cash!





Dedicated Van Centre network Our network of Van Centres is spread throughout the UK, and forms the backbone of everything that we do for you.

Week in, week out, our Van Centres provide vital technical support and practical back-up for



everything that relates to Volkswagen vans. This vast reservoir of knowledge and array of technical ability are always there when you need them.

We're constantly improving and extending our range of services, and improving opening hours

to meet your needs. After all, you need your vehicle serviced at the most convenient time, and we understand that down-time equals lost income.

And don't forget, if after reading through this brochure you're still not sure which vehicle is the right one, then your nearest Van Centre staff will be more than happy to help you make your choice.



Volkswagen Roadside Assistance Every new Volkswagen comes with a comprehensive unlimited mileage

recovery and assistance package that's available across the UK and Europe for a full three years, operating 24 hours a day, 365 days a year. Fully trained technicians are able to diagnose and repair most problems at the roadside, using Volkswagen equipment and parts. For more information ask your nearest Van Centre for a Volkswagen Roadside Assistance handbook.

Volkswagen servicing

The LongLife Service regime is so-called because there are no set intervals between services.

Service intervals for Diesel Engines

The intervals between services will vary depending on how you drive your vehicle and the conditions of use. Maximum time/distance parameters are set, however, so if the service light hasn't already come on, it will do so when either the maximum mileage or time limit has been met.¹

These maximum parameters vary from model to model. For more detailed information on LongLife Service regimes and their suitability for your requirements please contact your local Van Centre.

If you'd like a more traditional service regime, though, the vehicle can be adapted by your authorised Volkswagen Van Centre or Van Service Centre to the Time/Distance regime. This can be done at the point of vehicle sale or when an inspection service is carried out. On this regime an oil change is required at every 10,000 miles for Caddys and Transporters, and 12,500 for Crafters.

High quality parts

When you fit replacement parts to your vehicle, you need to know that they'll stand the test of time. Volkswagen Original Parts[®] are constructed to the highest standards, are cheaper than you may think and are widely available from Volkswagen Group's massive national distribution centre.





We can help with vehicle finance Volkswagen Commercial Vehicle Finance offers a dedicated service to meet the needs of both the business user and private motorist.

Your local Van Centre can help you choose the right type of finance package for your specific requirements. Please ask for details.²



Vehicle insurance gets you covered We want you to start enjoying your new van from day one and, thanks to the complimentary seven-day cover from Volkswagen Commercial Vehicle Insurance, you can.

Call free on 0800 316 7896 (lines are open Monday to Friday 8am – 9pm and Saturday 9am – 5pm), provide a few details and a cover note will be sent to your Van Centre. They will then tax your vehicle and you can drive it away.

Visit insurewithvwcv.co.uk for details to see all our insurance products, get a quote or buy online. All of our insurance products are designed to ease the pain of making a claim.

Volkswagen Commercial Vehicle Insurance is a trading name of Volkswagen Insurance Service (Great Britain) Limited, an appointed representative of Volkswagen Financial Services (UK) Limited. Registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Registered in England number 2835230. Volkswagen Commercial Vehicle Insurance van insurance is sold underwritten and administered by Allianz Insurance plc registered in England number 84638. Registered office: 57 Ladymead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are authorised and regulated by the Financial Services Authority. Details of authorisation can be checked on the FSA's register by visiting the FSA's website: www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.



Warranties for peace of mind

It's great to know that if the worst should happen (and that's pretty rare), it'll get sorted without a fuss.

Three-year warranty

All Volkswagen Crafter vans come with a three-year unlimited mileage warranty, which protects your vehicle against the failure of most mechanical and electrical components due to manufacturing defects. This period consists of a two-year manufacturer's warranty with unlimited mileage, plus a further one-year unlimited mileage Van Centre warranty.

All other Volkswagen Commercial Vehicles come with a three-year/100,000 miles warranty. This consists of a two-year manufacturer's warranty



with unlimited mileage plus a further oneyear/100,000 miles (whichever is soonest) Van Centre warranty. Should your mileage exceed 100,000 within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for

subsequent years or a higher mileage is required, it may be purchased from an authorised Volkswagen Van Centre or Van Service Centre; however, this additional warranty must be bought before the mileage reaches 100,000.

Three-year Paint warranty

The paintwork of all vehicles is covered against manufacturing defects for a period of three years. Naturally, the vehicle must be cared for in compliance with the operating instructions you'll find in your owner's handbook.³

Twelve-year Body Protection warranty

The internal body sections and panels of all vehicles are covered against rusting through from the inside for 12 years. Again, the vehicle must be cared for in compliance with the operating instructions.³

...and 2 more ways you can drive one

1. Volkswagen Assured Used **Commercial Vehicles**

An increasing number of Volkswagen Van Centres are able to offer total peace of mind when you purchase a used van. You can be confident that every Volkswagen Assured Used Commercial Vehicle has been subjected to a comprehensive range of specialist checks that ensure they're just as safe a choice as a new Volkswagen van.

2. Volkswagen Van Rental

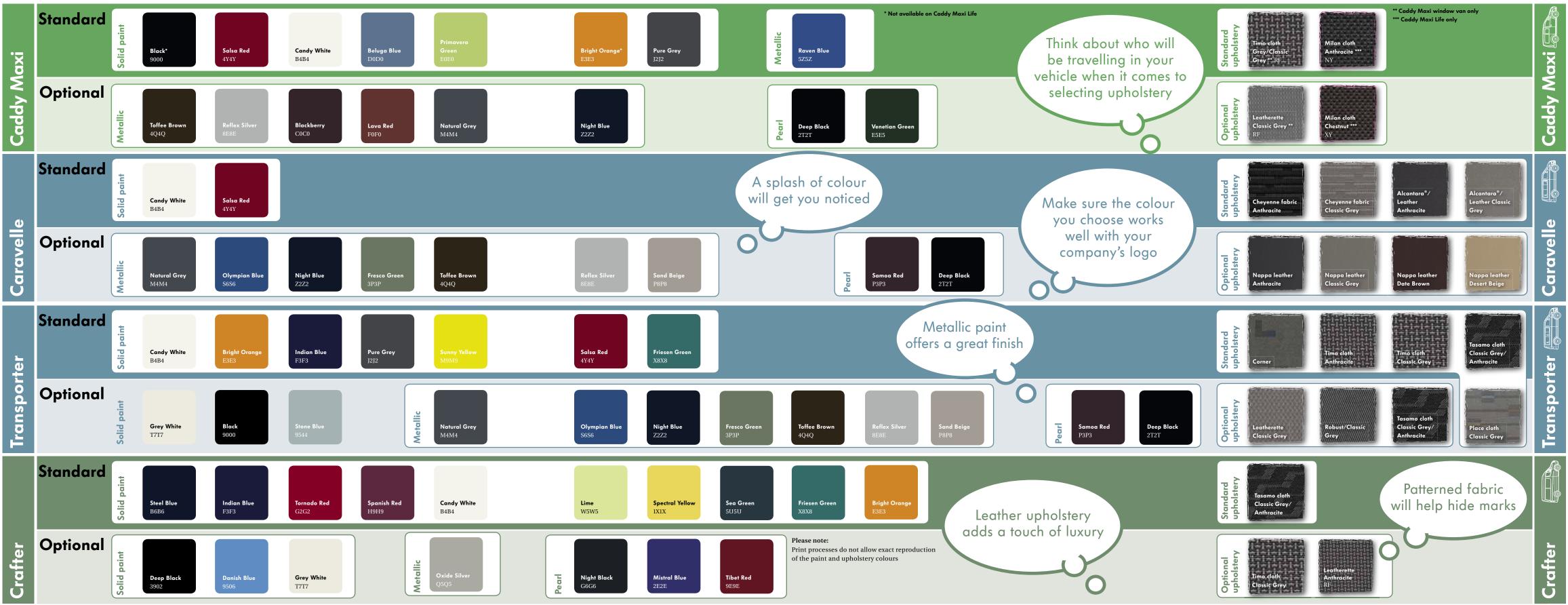
Many Volkswagen Van Centres offer a cost-effective van rental service. It comes with the assurance that every van is late model, low mileage and presented in a high-quality condition that compliments your business operation. Long-term business rental is also available. For more information on Volkswagen Van Rental, call 0844 558 1588.

- 1 All mileages are approximate as the system uses kilometres as the distance measure. Please consult your authorised Volkswagen Van Centre or Van Service Centre for full details.
- 2 Volkswagen Commercial Vehicle Finance is a trading name of Volkswagen Financial Services (UK) Limited. Subject to status. Finance available to over 18s only. Indemnities may be required
- 3 Full details of Volkswagen warranties are available from your authorised Volkswagen Van Centre or Van Service Centre

The small print for this brochure

Some of the vehicles shown are fitted with optional equipment at extra charge. All data given and specifications are in accordance with information available at the time of going to print and are subject to change without notice. Vehicles not in current UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory fitted extras are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted options and paint and upholstery options subject to availability. Please check details and availability with an appropriate authorised Volkswagen Van Centre at the time of ordering

Colours and upholstery



Now you've decided which model meets your practical needs, it's time to pick those all-important finishing touches



Caddy



15" Kemora Only available on Caddy Maxi window van

16" Siracusa Fitted as standard on Caddy Maxi Life

17" Zolder Only available on Caddy Maxi Life

Caravelle & Transporter



16" Cartagena Standard fit option on Caravelle SE



17" Cascavel Available as option on Caravelle SE and Executive



18" Canberra Available as option on Caravelle SE and Executive and Transporter variants



Crafter

16" Altamont



17" Hedemora



16" Miyato Only available as option on Caravelle SE



17" Thunder 17" Available as option on Caravelle SE and Executive and Transporter variants and Tra

Other alloy wheels are available. Ask your local Van Centre for an Accessories brochure, or call 0800 717131



UNDERSTAND THE TECH WITH OUR JARGON BUSTER What does that mean?

ABS – Anti-lock Braking System It can be very challenging to stop a van quickly on a slippery road. ABS helps take much of the effort and stress out of a situation. In fact, even an average driver can stop more effectively with ABS than a professional driver without. The theory is simple – a wheel that is locked and skidding has less grip than a wheel that is not. For example, if you try to pull away too quickly on ice your wheels spin because there's no traction. So ABS stops the wheels skidding while you slow down, which means you actually slow faster and can still steer as you come to a stop.

EDL – Electronic Differential Lock

This uses the ABS sensors on the driven wheels to determine if one wheel is spinning faster than the others. It uses the ABS system to momentarily apply braking to balance out the traction needs of the driven wheels. Front-wheel drive vehicles usually have the most recognisable 'feel', as they produce the typical ABStype pulsating sound and feel when they're activated during a wheel spin.

ESP – Electronic Stabilisation Programme

When a vehicle is driven in situations close to its limit, ESP makes it easier to control by providing greater directional stability. By applying the brakes on individual wheels it generates forces that help to keep the vehicle moving in the right direction. The system is

permanently active and utilises the ABS, EBD, EDL and TCS safety systems. However, it cannot override the physical limits of the vehicle. If a driver pushes the vehicle beyond such limits, ESP cannot prevent an accident. On Crafter models, the ESP sensor takes any load into account and adjusts its response accordingly.

ARP – Active Rollover Protection

As part of the ESP system, ARP recognises an impending rollover and rapidly applies braking to selective wheels to reduce the likelihood of it happening. Especially useful on a vehicle with a high centre of gravity such as a van. ARP detects excessive lateral force if, for example, a van is driven too fast into a corner, which could cause a rollover.

TCS – Traction Control System

Traction control helps to limit tyre slip under acceleration on slippery surfaces, thus helping the driver to

*Airbags are supplemental restraint systems only and will not deploy under all accident circumstances. Always use seat belts and child seating appropriate for their size and age. All child seating must satisfy the current legislation standards.

retain proper control. Using sensors at each wheel, the system recognises when traction has been lost and momentarily applies braking to that wheel to help it regain grip. Traction control does not *increase* traction, though, it simply attempts to stop a vehicle's wheels spinning. In some vehicles, TCS is also known as ASR.

EBA – Electronic Brake Assist

Helps to shorten stopping distances, especially when a van is fully laden. In an emergency, when maximum brake pressure is required, a sensor recognises this need and uses a hydraulic booster to aid the driver.

EBD – Electronic Brakeforce Distribution

Helps prevent the rear-end from breaking away under heavy braking by ensuring maximum braking performance at both the front and rear wheels. Brake 'fading', as a result of overheating, is also counteracted.

DPF – Diesel Particulate Filter

This system removes particulates from diesel exhausts, making a major contribution to the reduction of particulate contaminants in the environment.

EBC – Engine Braking Control

Prevents the driven wheels from locking owing to the braking effect of the engine when the accelerator pedal is suddenly released, or the vehicle is braked with a gear engaged.

BlueMotion Technology

Reduces the impact of Volkswagen vehicles on the environment by adding refinements to reduce fuel consumption and cut CO₂ emissions.

Passive safety

Refers to measures that help protect the occupants against injury or help reduce injury severity in the event of an accident. Passive safety measures include the safety belt system, the airbags*, the rigid occupant cell and the crumple zones at the front of the vehicle. Safety features built into the body, front and rear, help to dissipate most of the impact energy. All these elements help to provide excellent all-round protection.

SCR Catalyst

A means of converting nitrogen oxides (also referred to as NO_x) into nitrogen (N_2) and water (H₂O). AdBlue[®] is injected into the stream of exhaust gas and the chemical reaction takes place within the SCR Catalyst.





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